



Bangkok Dusit Medical Services (BDMS)

Analyst Presentation 4Q21 & 2021 Results

1 March 2022

Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA

Important Notice

- The information contained in this presentation is for information purposes only and does not constitute an offer or invitation to sell or the solicitation of an offer or invitation to purchase or subscribe for share in Bangkok Dusit Medical Services Public Company Limited ("BDMS" and shares in BDMS, "shares") in any jurisdiction nor should it or any part of it from the basis of, or be relied upon in any connection with, any contract or commitment whatsoever.
- This presentation may include information which is forward-looking in nature. Forward-looking information involve known and unknown risks, uncertainties and other factors which may impact on the actual outcomes, including economic conditions in the markets in which BDMS operates and general achievement of BDMS business forecasts, which will cause the actual results, performance or achievements of BDMS to differ, perhaps materially, from the results, performance or achievements expressed or implied in this presentation.
- This presentation has been prepared by the BDMS. The information in this presentation has not been independently verified. No representation, warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information and opinions in this presentation. None of the BDMS or any of its agents or advisors or any of their respective affiliates, advisors or representatives, shall have any liability (in negligence or otherwise) for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection with this presentation.
- This presentation is made, furnished and distributed for information purposes only. No part of this presentation shall be relied upon directly or indirectly for any investment decision-making or for any other purposes.
- This presentation and all other information, materials or documents provided in connection therewith, shall not, either in whole or in part, be reproduced, redistributed or made available to any other person, save in strict compliance with all applicable laws.

Contents



4Q21 & 2021 Financial Summary

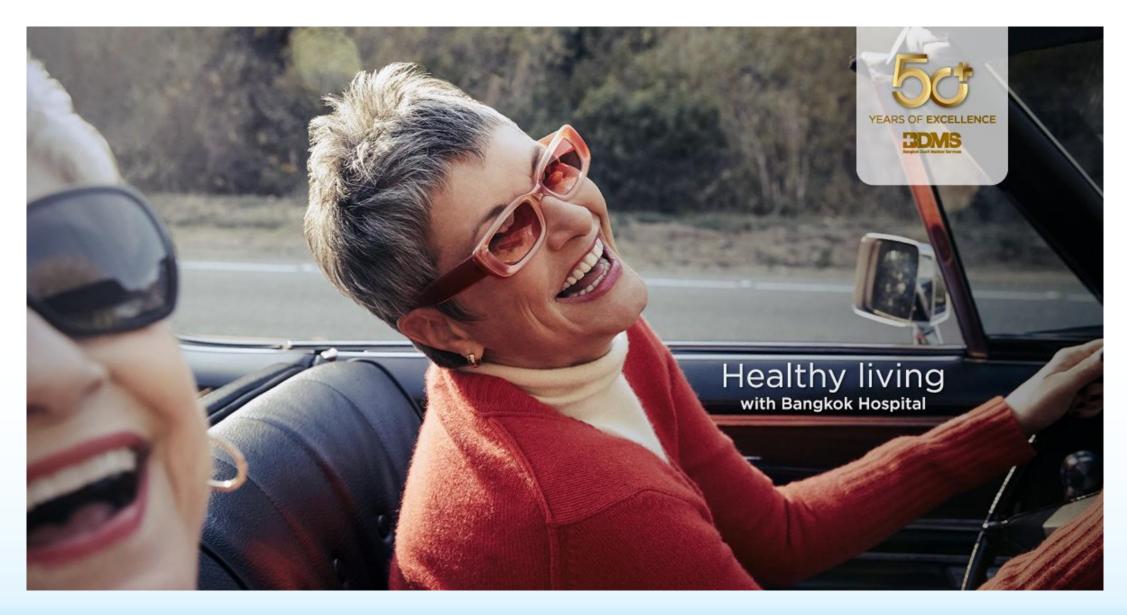
Update on BDMS Response to COVID-19

BDMS Strategic Priority

Operational Statistics

Financial Performance

4Q21 & 2021 Financial Summary



4Q21 Operational Recap and Financial Summary



4Q21 Highlights

	4Q21			
	% Chg	% to		
		Revenue		
Operating income	21%			
	THB 21,878 mm			
Hospital revenue	22%			
	THB 20,914 mm			
Breakdown by nationality				
 Thai 	21%	82%		
International	27%	18%		
Breakdown by location				
 Bangkok & Vicinity 	21%	57%		
 Outside Bangkok 	22%	43%		
Breakdown by type of patients				
 Outpatients 	16%	46%		
Inpatients	29%	54%		

Remark: - Operating income is calculated from hospital revenue + revenue from sales of goods + other income

- All operational statistics are from BDMS management report
- Margin was calculated as a percentage of operating income

Profitability and Ratio

(THB mm)	4Q21	4Q20	Chg. (yoy)
EBITDA	5,218	3,412	53%
EBITDA margin	23.8%	18.8%	
EBIT	3,685	1,839	100%
EBIT margin	16.8%	10.2%	
Core profit	2,636	1,224	115%
Core profit margin	12.0%	6.8%	
Non-recurring item	-	1,164	
Net profit	2,636	2,388	10%
Net profit margin	12.0%	13.2%	

Remark: - 4Q20 had net gain on divestment of all investment in Bumrungrad Hospital Public Co., Ltd. ("BH")

- Hospital revenue increased by 22% yoy mainly from
 - COVID-19 patient revenue (~15% of hospital revenue). If excluding this, non COVID-19 revenue would increase 4% yoy
 - A return of non COVID-19 Thai patients and a recovery of fly-in patients

2021 Operational Recap and Financial Summary



2021 Highlights

	2021			
	% Chg	% to		
		Revenue		
Operating income	10%			
	THB 75,714 mm			
Hospital revenue	10%			
	THB 71,541 mm			
Breakdown by nationality				
 Thai 	14%	82%		
 International 	(6)%	18%		
Breakdown by location				
 Bangkok & Vicinity 	10%	57%		
 Outside Bangkok 	9%	43%		
Breakdown by type of patients				
 Outpatients 	4%	45%		
Inpatients	17%	55%		

Profitability and Ratio

(THB mm)	2021	2020	Chg. (yoy)
EBITDA	17,545	14,938	17%
EBITDA margin	23.2%	21.6%	
EBIT	11,322	8,843	28%
EBIT margin	15.0%	12.8%	
Core profit	7,936	6,045	31%
Core profit margin	10.5%	8.8%	
Non-recurring items	-	1,169	
Net profit	7,936	7,214	10%
Net profit margin	10.5%	10.4%	

Remark: - 2020 had net gain on divestment of all investment in BH

- Hospital revenue increased by 10% yoy mainly from growth of Thai patients due to higher COVID-19 patient volume. (COVID-19 revenue accounted for ~14% of hospital revenue)
- EBITDA margin improved to 23.2% from good revenue growth and continued cost saving program



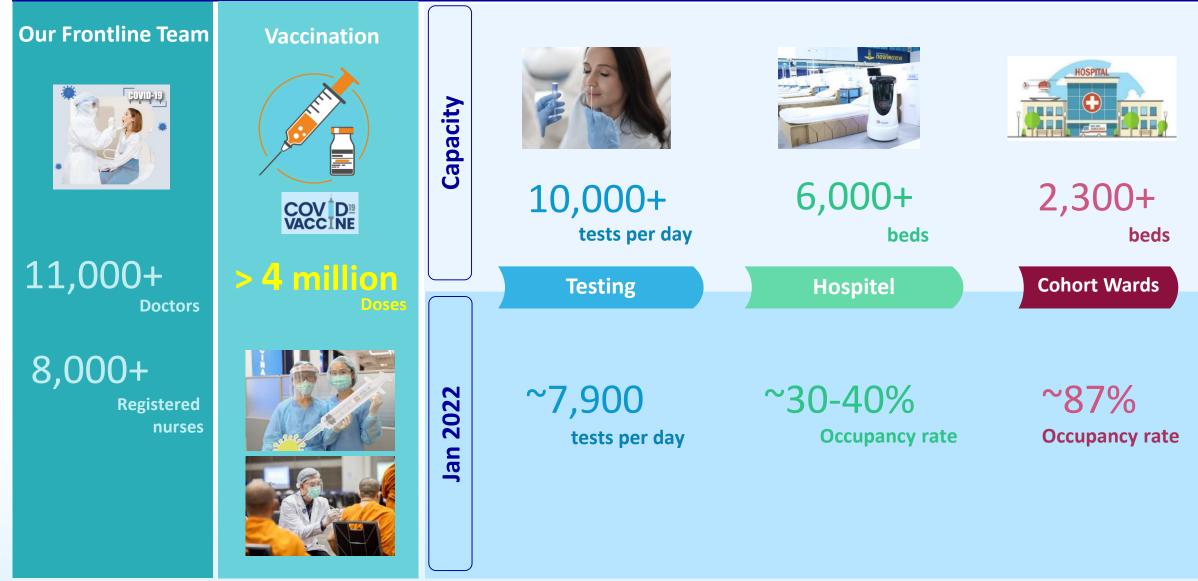
Update on BDMS Response to COVID-19



Update on BDMS Response to COVID-19



Caring for our Patients, Doctors, Nurses, Employee and the Communities

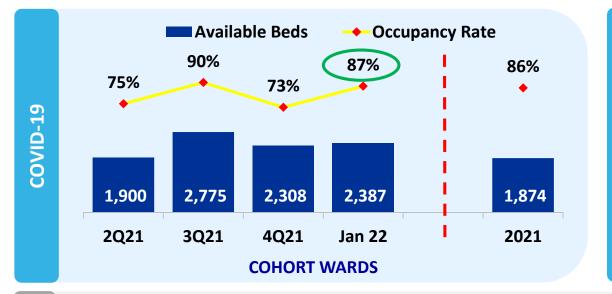


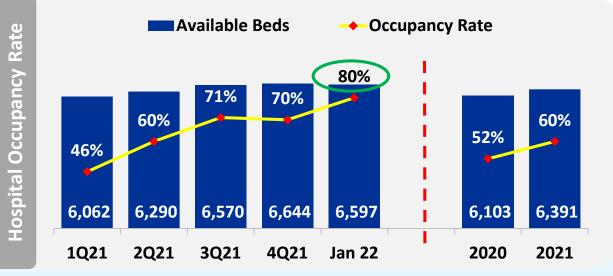
Remark: Data as of January 2022

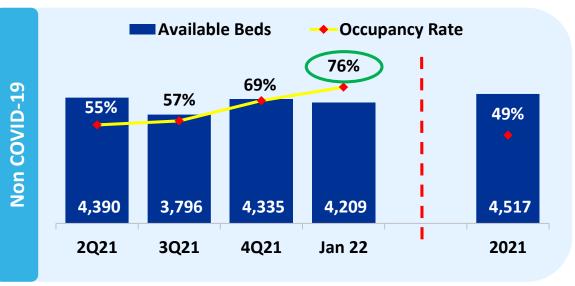
COVID-19 Facilities and Occupancy Rate



Improving Non COVID-19 Occupancy Rates







- In Jan 2022, hospital occupancy rate increased to 80%
 - Occupancy rate of cohort wards increased to 87% due to surge in Omicron cases
 - Occupancy rate of non COVID-19 patient wards improved to 76% due to increase in elective surgery and the recovery of fly-in patients

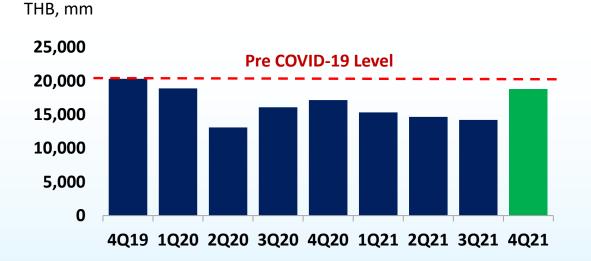
2022 Outlook

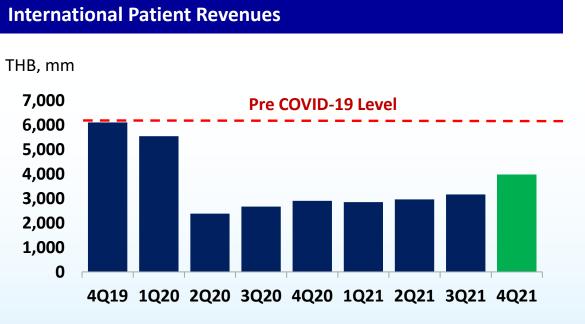


Positive Outlook on Returning of Non COVID-19 Patients and Fly-in Patients

- BDMS patient revenues would be an uptrend in 2022 supported by recovery of
 - Non COVID-19 Thai patients
 - **Fly-in patients**
- Higher portion of people vaccinated in Thailand and around the world would lead activities nearly back to normal level
- There was a positive trend of international patient in 4Q21; however, it was still ~50% below Pre COVID-19 (2019)

Non COVID-19 Patient Revenues

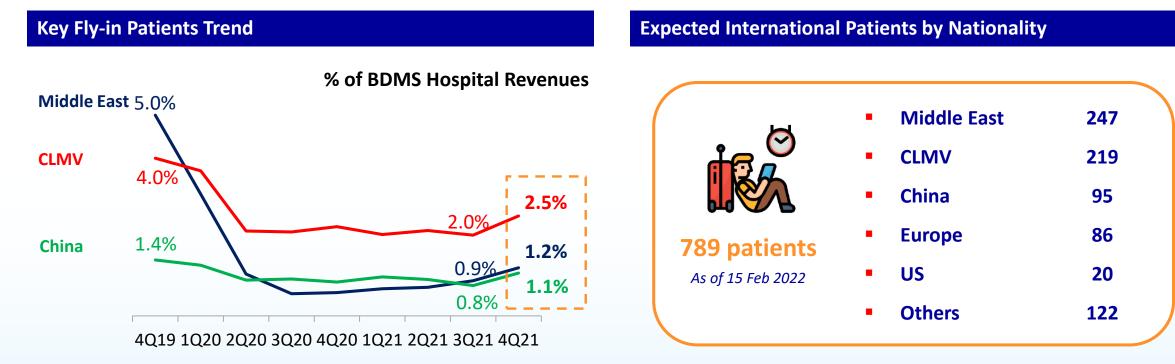




Fly-in Patients Recovery on Its Way

Fly-in Patients Picking up in 4Q21

- Thailand Test & Go scheme*, starting on 1 November 2021, supported growth of fly-in patients in 4Q21
- Middle East and CLMV market picked up in 4Q21; however, their 2021 revenues were 85% and 50%, respectively, below Pre COVID-19 (2019)
- With relaxation of global travel restriction, fly-in patients are set to see growth in 2022



Noted * 1) No mandatory quarantine for fully vaccinated travelers traveling by air since November 2021 2) Test & Go scheme was temporarily suspended on 22 Dec 2021 but resumed on 1 Feb 2022



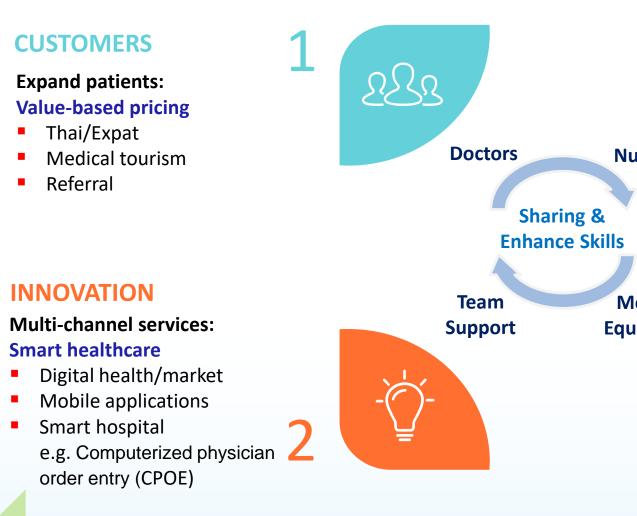


BDMS Strategic Priority



BDMS Key Strategic Priority in 2022

Focus on Four Main Areas to Ensure Long-term Sustainable Growth







3rd PARTY

Enhance relationship: Increase utilization

- Insurance
- Social security
- Universal Coverage for **Emergency Patients (UCEP)**
- Corporate partner

SERVICES/PRODUCTS

Strategic healthcare: Healthcare excellence

- Center of excellence
- Genomic center
- Procurement & resource management



Expand Patient Base Through Value-Based Pricing

CUSTOMERS Special Packages for Brain, Cancer and Heart Screening at BDMS Network Hospital



		Male	Female
	Brain	Carotid Doppler Ultrasound	Carotid Doppler Ultrasound
	Cancer	Ultrasound Upper Abdomen	Digital Mammogram
\bigcirc	Heart	CT Coronary Calcium Score	CT Coronary Calcium Score

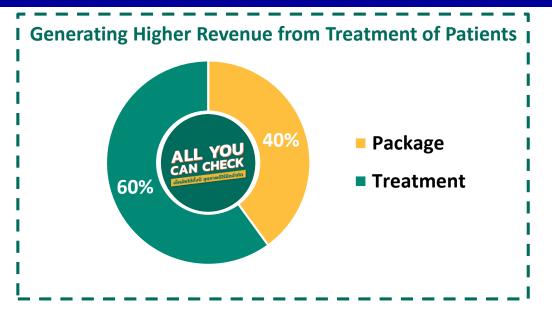
- A health check-up package to screen 3 types of diseases at any BDMS hospitals or clinic in Thailand and Cambodia for THB 5,550
- This package is for persons of 35 years of age or older
- Available for purchase during 28 February 31 March 2022
- Can be used until 31 August 2022



Expand Patient Base Through Value-Based Pricing

USTOMERS Example of Checkup Packages at Phyathai and Paolo Group: All You Can Check





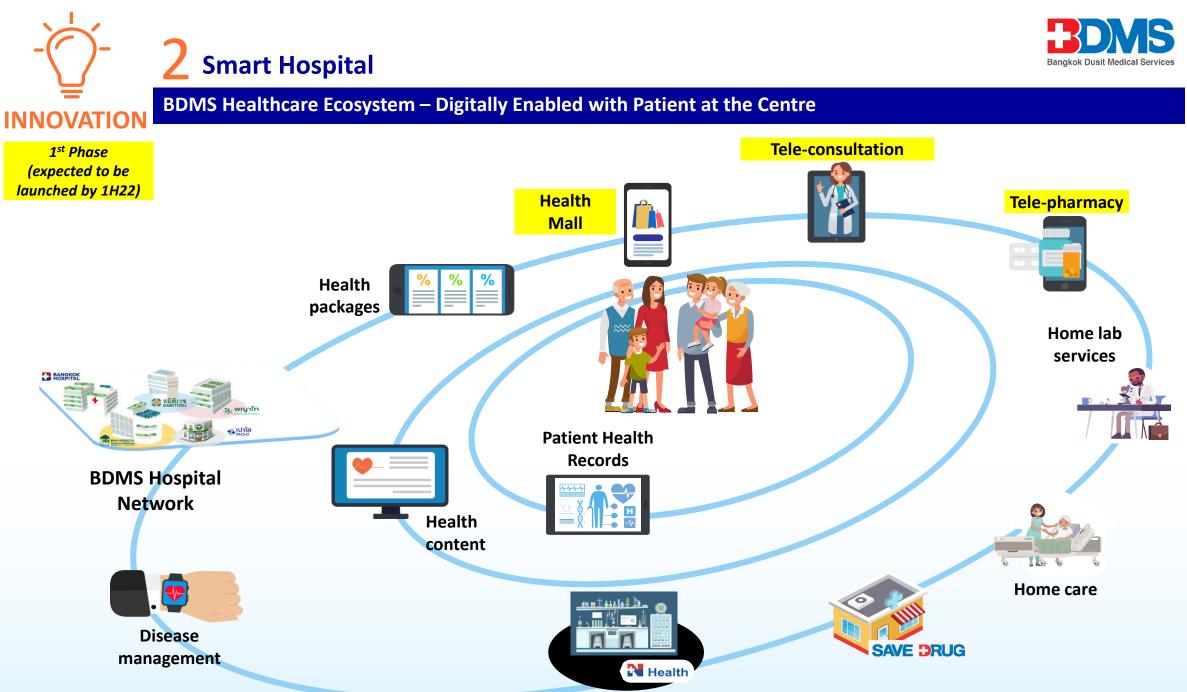




ตรวจสุขภาพแนวใหม่ กับเปาโล พหลโยธิน ให้คุณมอนิเตอร์สุขภาพโดยไม่ต้องรอป่วย

ตรวจซ้ำ อัปเดตสุงภาพได้บ่อยเท่าที่ต้องการตลอด 1 ปี
 ตรวจเชิงรุก เซ็กเจาะลึก สมอง หัวใจ มะเร็ง ฮอร์โมน







Mobile Application

Promote Effective Communication Between Patient, Relatives and Healthcare Providers



SAMITIVEJ PACE

Tracking Surgery Status – Family members can check status anytime, anywhere

Samitivej PACE is the first services in Thailand to offer **"real-time"** information on a patient's treatment status.

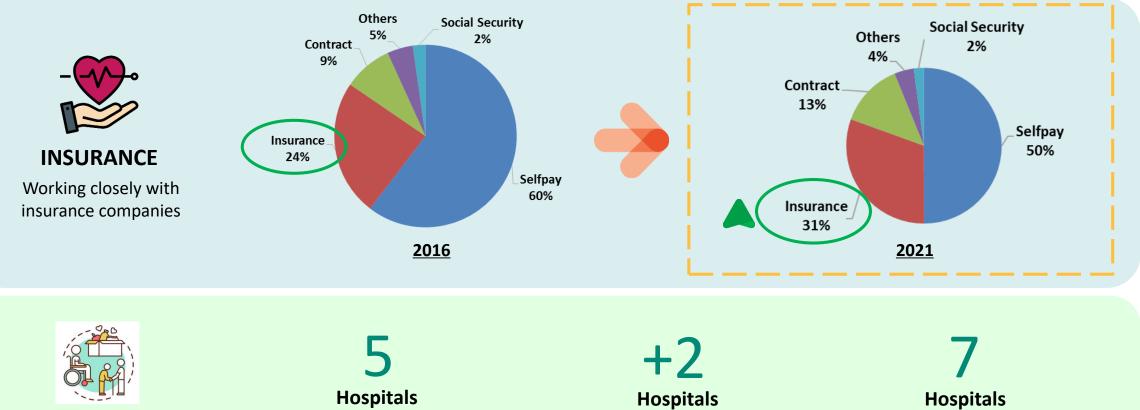
Major features included:

- 1. Current Status allows family members to know current status and location of the patient such as "surgical procedure in progress" or "surgery completed"
- 2. Preparation promote surgical patient safety, the patient and family members can view and download preparation instruction before and after surgery
- **3.** Room Orientation Instruction provide information about inpatient rooms
- **4. Health Content** provide information related to a number of health topics
- 5. Contact Us



Increase Utilization

Strengthening Relationship with Third Party Payors to Diversify Patient Base and Increase Occupancy Rate



SOCIAL SECURITY Increased to 600k+

3rd PARTY

registered members

Hospitals

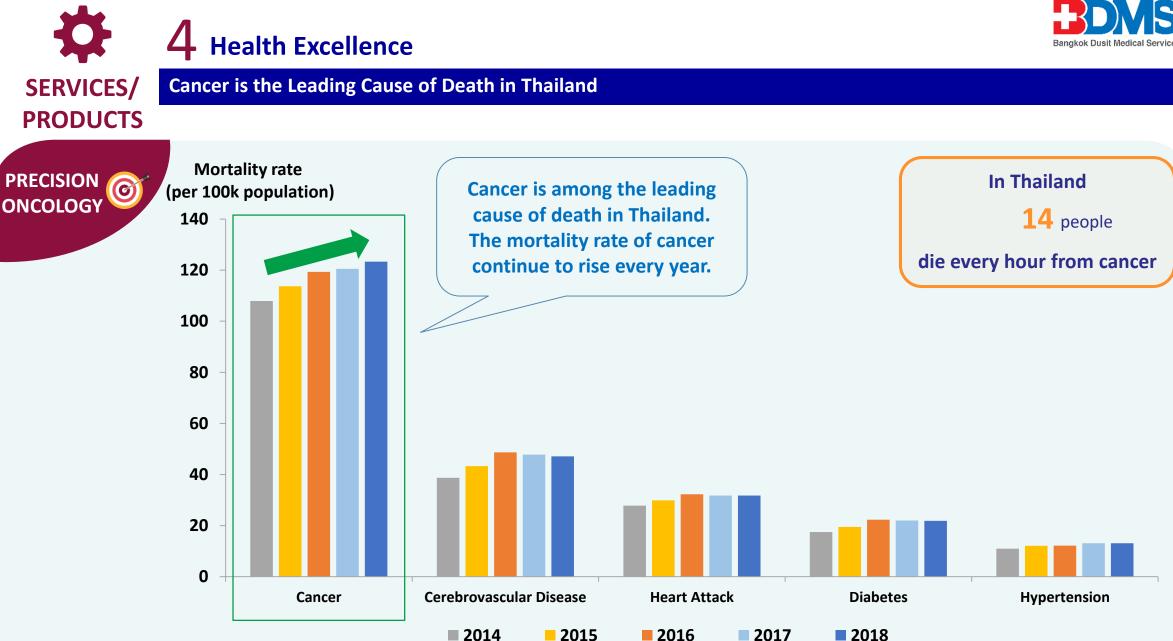
- Phyathai Sriracha 1.
- Phyathai Chokchai 4 2.
- Paolo Kaset 3.
- Paolo Samutprakarn 4.
- Paolo Phrapradaeng 5.





- 6. Phyathai Nawamin
- 7. Dibuk







SERVICES/ PRODUCTS

Health Excellence

Center of Excellence - Advancing Oncology Care

BDMS Key Strategies on Oncology

- Precision oncology: Surgery
- Precision oncology medicine: Target therapy & immunotherapy
- Precision oncology: Radiation therapy
- Genome testing (Next-gen sequencing): Test and Treat
- International collaboration
 - USA: MDACC, OHSU
 - Japan
 - Kameda medical center
 - Yamagata heavy ion center
 - Tokyo national cancer center



Flagship Products & Services

- Personalized early detection, diagnosis & prevention
- Palliative care clinic, pain clinic, psycho-oncology clinic, nutrition clinic
- Tele-follow up & patient care team meeting for advanced care plan
- Ambulatory chemotherapy care center
- Stereotactic radiotherapy





Wattanosoth Cancer Hospital New Ambulatory Chemotherapy











SERVICES/ PRODUCTS

PRECISION ONCOLOGY



High demand for cancer treatment in Eastern

- New cancer cases in Thailand ~140/100,000 population
- Eastern region has > 15,000 cases per annum
- Close the gap of radiation waiting time: average waiting time of government hospital radiotherapy > 6 weeks

Bangkok Rayong Cancer Hospital



- To be Extended Cancer Center of Bangkok Rayong (BRH) in collaboration with Wattanosoth Cancer Hospital
- Located 1.5 km from BRH

Expand Excellent Services Across Geography: Aim to be Regional Cancer Center in the Eastern Part of Thailand

- Comprehensive Ambulatory Cancer Center
 - Cancer screening
 - Cancer Diagnosis & Treatment Chemotherapy and Radiotherapy
 - Supportive & Complimentary care

Viriyah & BDMS New Exclusive Health Insurance: Cancer Pro by BDMS





ผลประโยชน์ความคุ้มครอง		ผลประโยชน์ (บาท)		
ผสบระเยชนความคุมศรอง	แผน 1	ι ωu 2	แผน 3	
ค่ารักษาพยาบาลโรคมะเร็งสูงสุดต่อปี	3,000,000	6,000,000	9,000,000	
ค่าห้อง และค่าอาหาร ค่าบริการในโรงพยาบาล (ผู้ป่วยใน)				
ค่าห้องผู้ป่วยปกติ (สูงสุดไม่เกิน 365 วัน)	8,000	10,000	12,000	
 ค่าห้องผู้ป่วยหนัก (สูงสุดไม่เกิน 15 อัน) 	16,000 20,000 24,000		24,000	
ค่ารักษาพยาบาลและค่าบริการทั่วไป				
🛛 คีโม ฉายแสง				
🛿 ค່າຜ່າຕັດ	จ่ายตามจริง*			
🔹 ค่ายาผู้ป่วยกลับบ้าน				
การรักษาแบบเฉพาะเจาะจงต่อเซลล์มะเร็ง (Targeted Therapy)				
ค่าธรรมเนียมแพทย์				
ค่าธรรมเนียมแพทย์ผ่าตัด สำหรับแพทย์หรือคณะแพทย์ ผู้ช่วยศัลยแพทย์ หรือแพทย์ที่ทำการผ่าตัดหรือหัตกการทางการแพทย์				
◊ ค่าธรรมเนียมแพทย์วิสัญญี / พยาบาลวิสัญญี	้จ่ายตามจริง*			
🛭 ค่าแพทย์เยี่ยมไข้ หรือค่าปรึกษาแพทย์ผู้เชี่ยวชาญเฉพาะโรค				
ผลประโยชน์การประกันกัยอุบัติเหตุส่วนบุคคล				
การเสียชีวิต หรือสูญเสียอวัยวะ สายตา หรือทุพพลภาพกาวรสิ้นเชิงจาก อุบัติเหตุ	50,000	50,000	50,000	

ตารางผลประโยชน์ความคุ้มครองประกันภัย โรคมะเร็งและอุบัติเหตุพิเศษ







Health Excellence

Let's Get Healthy! : A New Normal and Exclusive Approach to Corporate Employee Health & Wellness

In collaboration with Oregon Health & Science University (OHSU)

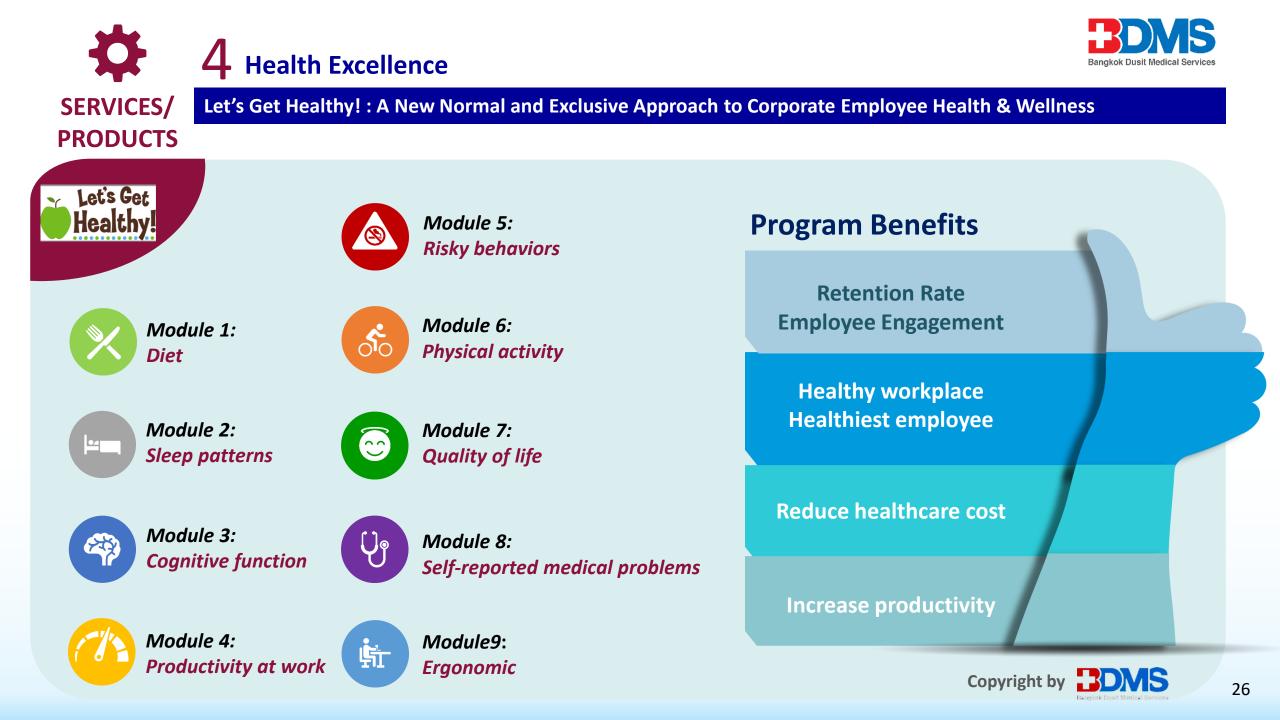






- BDMS co-developed Let's Get Healthy! (LGH) OHSU Health risk assessments into Thai language application
 - Completed sets of validated health risk & activities assessment for both physical & mental health of employees
 - Exclusively to BDMS for our targeted corporate clients
- Using data from LGH, annual health check up, physical exam and lab, BDMS can generate 2 automated corporate reports for our clients with a view of the total worker health
 - Metabolic Syndrome report
 - Health and Productivity Corporate report









Spa







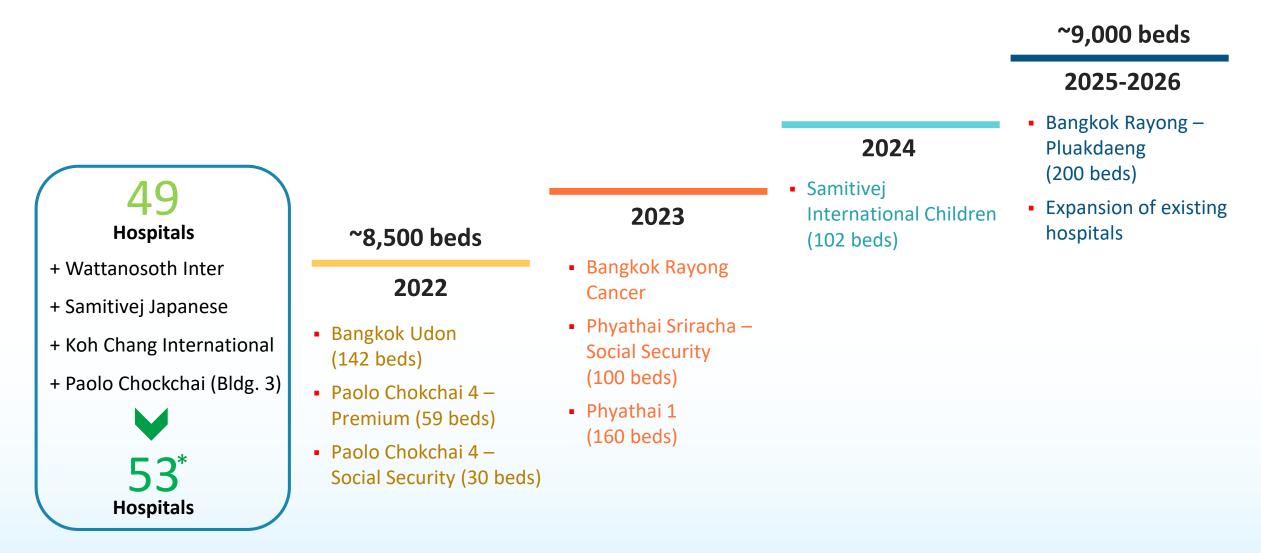
MICE - New Building



- Temporary closed Mövenpick BDMS Wellness Resort Bangkok ("BWR") for renovation to become the modern and complete holistic health and wellness resort
- Newly renovated BWR will be opened in 4Q22

Hospital Projects in Pipeline





BDMS Sustainability Update

Embracing ESG Aspects into Business Process



BEYOND EXCELLENCE

Deliver beyond excellent healthcare services with integrity, transparency, privacy and compliance

 Determine Sustainability KPIs for Executives covering governance, innovation, eco-efficiency, and CSR dimensions



DEVELOPMENTAL INNOVATION

Execute innovative healthcare services through innovation culture & global collaboration

- BDMS Award 2022: Training and screening innovative projects with the concept of Healthcare Eco-system
- BDMS Innovation Acceleration: Screening and investing in innovation startup
- Continue innovative projects focusing on health application and Internet of Thing



MEANINGFUL SUSTAINABLE ENGAGEMENT

Ensure sustainable operations on the basis of eco-friendly healthcare with maximal human capital potential

- Climate mitigation : Care the Bear in collaboration with SET
- BDMS environmental program: Green Hospital
- Human Rights Due Diligence Project

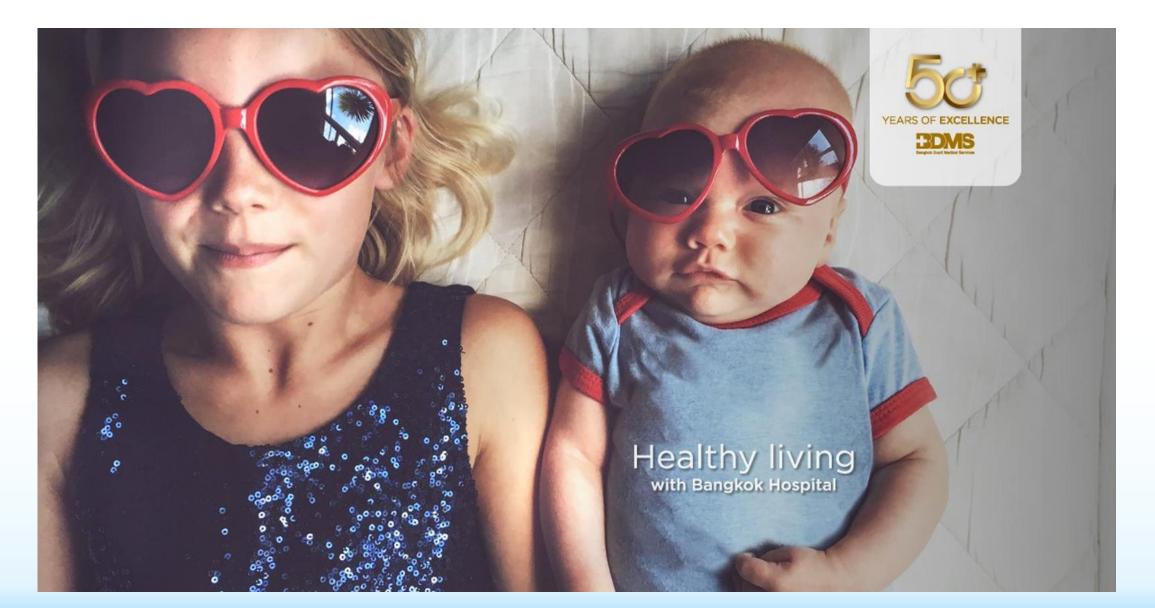


SOCIAL CONTRIBUTION

Uplift healthcare accessibility & health literacy of the community & society

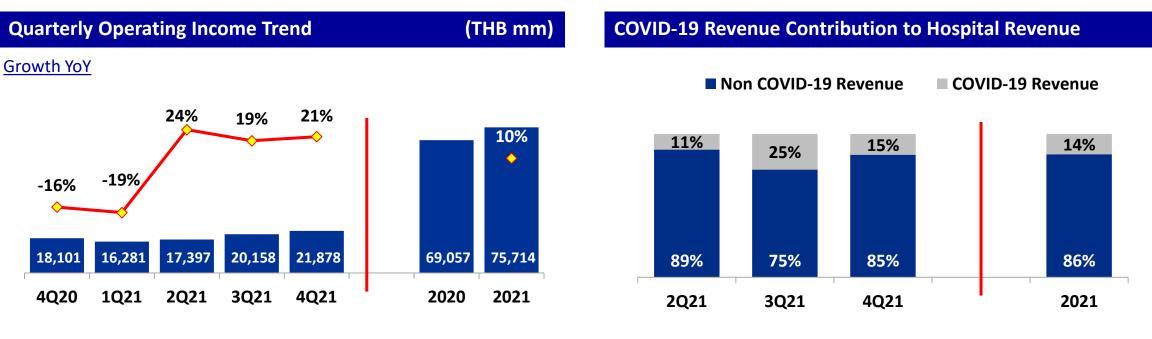
- CPR & First Aid knowledge sharing for target communities
- Health Literacy initiative for target communities

Operational Statistics



Operating Income Growth



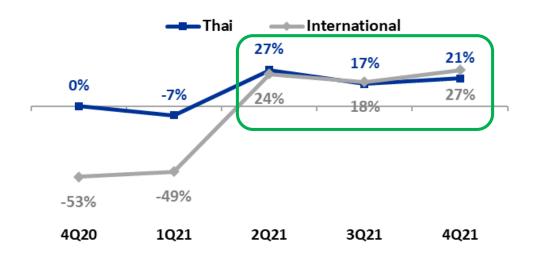


- 4Q21 Operating income increased by 21% yoy mainly from
 - Hospital revenue increased by 22% yoy from
 - Higher number of COVID-19 patients due to the adverse impact of COVID-19 pandemic this year
 - A return of non COVID-19 Thai patients and recovery of fly-in patients
 - If excluding revenue from COVID-19 related services, non COVID-19 revenue would increase 4% yoy and 26% qoq

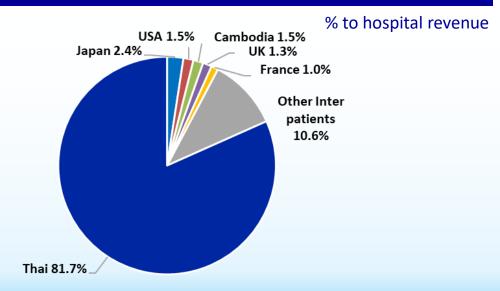
Thai and International Patients

Bangkok Dusit Medical Services





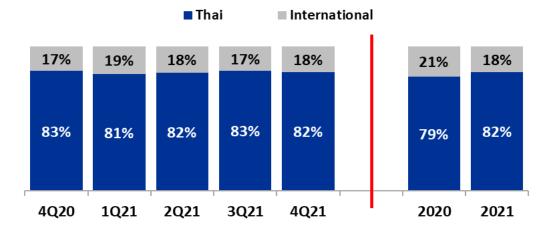
Top 5 Nationality Contribution in 2021



Revenue Contribution by Nationality

% to hospital revenue

(%YoY)

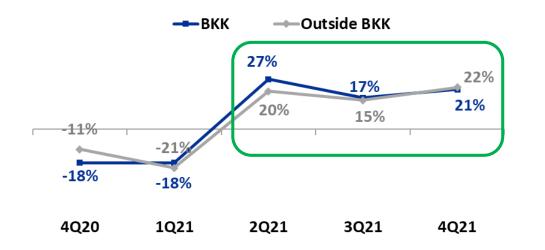


- In 4Q21, Revenue from Thai patients and inter patients increased by 21% and 27% yoy, respectively
 - Revenue from Inter patients increased mainly from Middle East, Chinese and CLMV patients
- In 2021, Revenue from Thai patients increased by 14% yoy while revenue from inter patients decreased by 6% yoy

Bangkok and Outside Bangkok

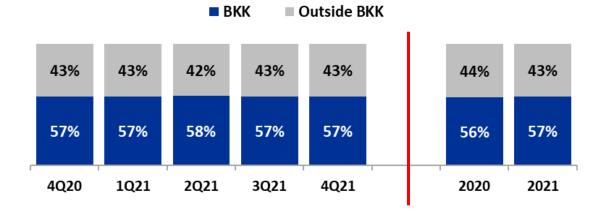


Bangkok and Outside Bangkok Revenue Growth Trend (%YoY)



Revenue Contribution by Location

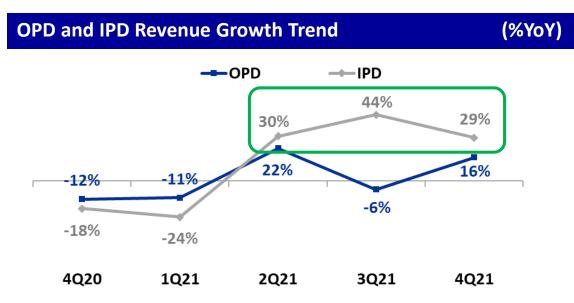
% to hospital revenue



- In 4Q21, Revenue from hospitals in Bangkok increased by 21% yoy (10% qoq) while revenue from outside Bangkok increased 22% yoy (11% qoq)
- In 2021, Revenue from hospitals in Bangkok and outside Bangkok increased by 10% and 9% yoy, respectively

Patient Mix



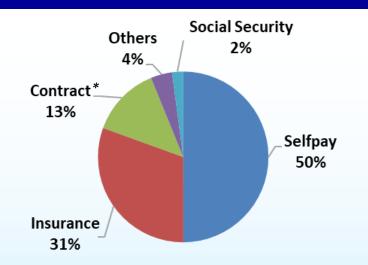


Revenue Contribution by Patient Types

% to hospital revenue



2021 Patient Revenue by Payor



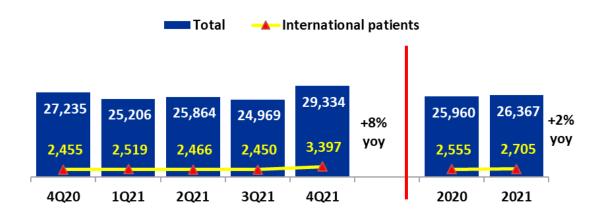
Revenue portion from contract patients increased significantly from 9% in 2020 to 13% in 2021 due to an increase in UCEP patients from COVID-19 patients

* Including Universal Coverage for Emergency Patients (UCEP)

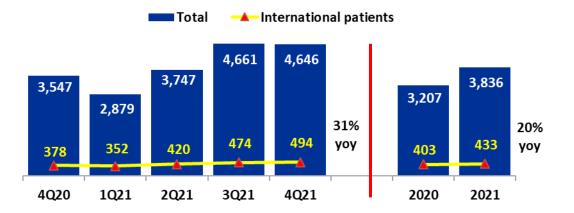
Patient Volume and Occupancy Rate



Number of OPD Visits per Day



Average Daily Census (ADC)

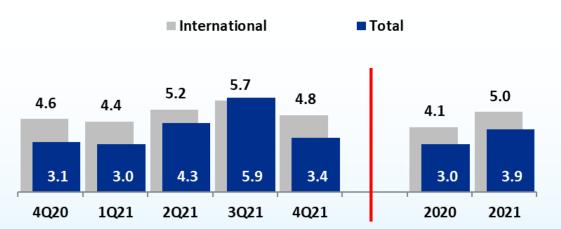


* Excluding hospitels



Occupancy Rate Based on Available Beds

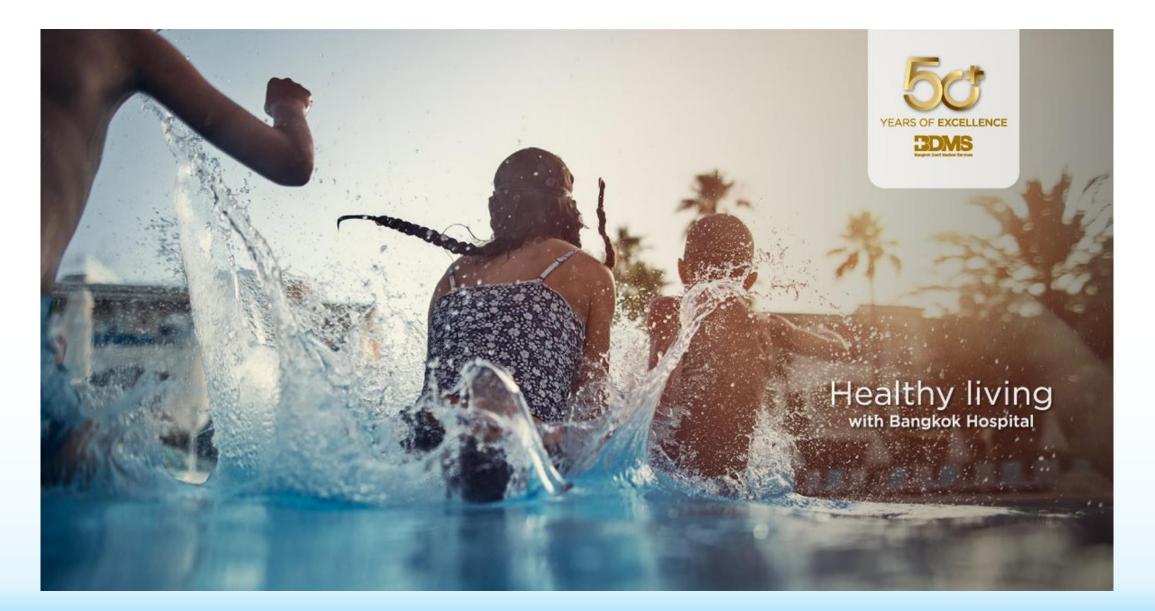
Average Length of Stay (days)



Remarks:- Excluding hospitels and field hospital

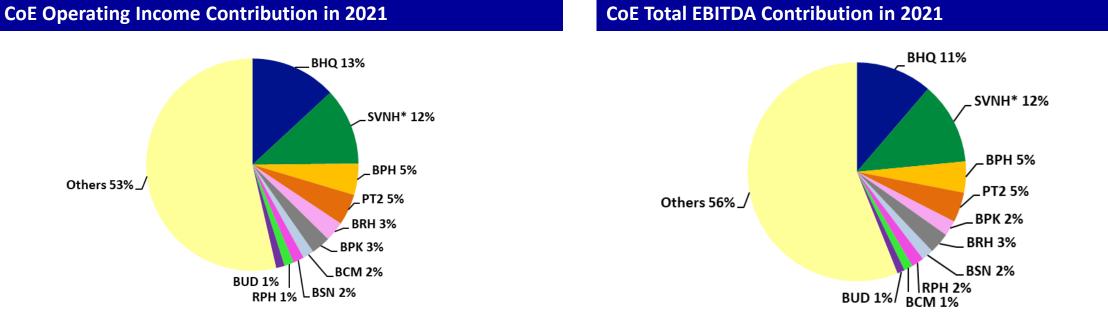
- Including social security patients while excluding new born patients

Financial Highlights



Diversified Sources of Revenues and Profitability





Commentary

In 2021, revenue from Center of Excellence (CoE) contributed 47% of operating income and 44% of total EBITDA with EBITDA margin of around 22%

Remark: - EBITDA is calculated from revenue from hospital operations + revenue from goods + other income – cost from hospital operations – SG&A

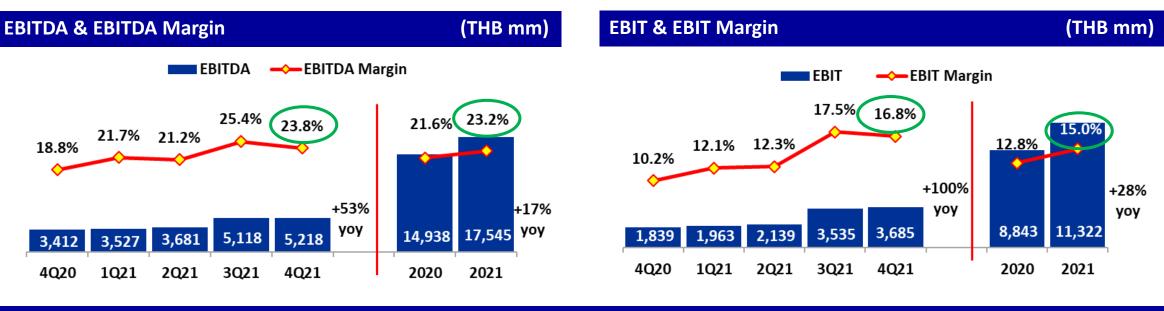
^{*} SVNH included SVH and SNH performance

⁻ Hospital abbreviation shown on Appendix

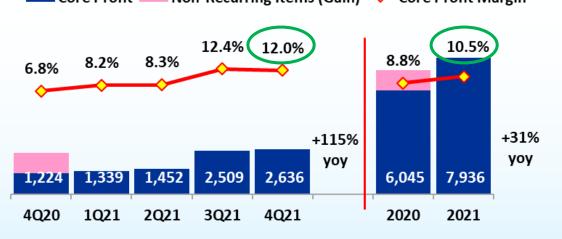
Profitability Trend



(THB mm)



Core Profit & Core Profit Margin

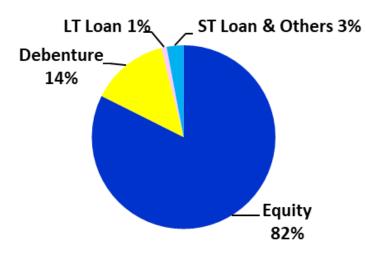


- Core Profit 📖 Non-Recurring Items (Gain) 🔶 Core Profit Margin
- In 4Q21, core profit was THB 2,636 million, increased by 115% yoy mainly from higher operating income, continued cost saving program and lower finance expenses
- In 2021, core profit was THB 7,936 million, increased by 31% yoy

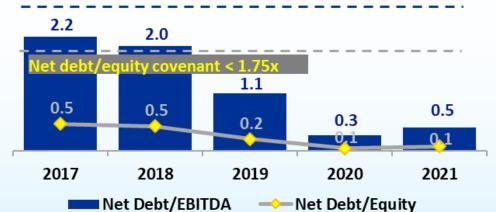
Capital Management



Capital Structure as of Dec 2021

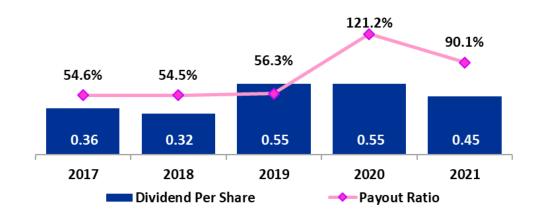


Gearing Ratios: Well Within Covenants



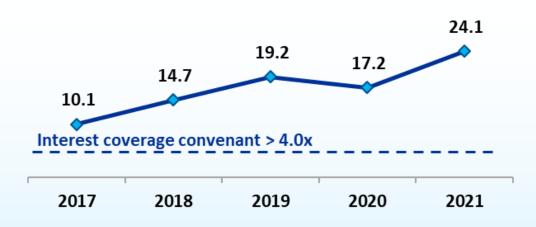
Net debt/EBITDA covenant < 3.25x

Dividend Payment & Payout Ratio



* Board of Directors had resolution on 23 February 2022 to propose for dividend payment of Baht 0.45 per share.

Interest Coverage



Appendix



For More Information:- www.bangkokhospital.com

Group 1 (Bangkok&West)	Ownership No. of	eds Group 4 (North&Northeast)	Ownership No. of Beds	Group 6 (South&Cambodia) Ownership No. of Beds
1. Bangkok Hospital	100%] 329	27. Bangkok Chiangmai (BCM)	100% 🥝 139	46. Bangkok Phuket (BPK) 99.7% 🥝 234
2. Bangkok Heart Hospital	100% 54	28. Bangkok Ratchasima (BKH)	91.5% 285	47. Bangkok Siriroj (BSI) 100% 🥝 181
3. Wattanosoth Hospital	100% 🔗 48	29. Bangkok Pakchong (BHP)	91.5% 40	48. Dibuk (DBK) 99.7% 75
4. Wattanosoth International	· (BHQ) 100% 30	30. Bangkok Udon (BUD)	100% 105	49. Bangkok Hat Yai (BHH) 98.8% 193
5. Chiva Transitional Care	100% 52	31. Bangkok Phitsanulok (BPL)	100% 200	50. Bangkok Samui (BSH) 100% 🥝 57
6. Bangkok International	100% ^J 172	32. Bangkok Khon Kaen (BKN)	100% 150	51. Bangkok Surat (BSR) 100% 88
7. Bangkok Huahin (BHN)	100% 🥝 58	33. Bangkok Chiangrai (BCR)	100% 80	52. Royal Phnom Penh (RPH) 100% 🥝 100
8. Bangkok Sanamchan (BSN)	100% 191			53. Royal Angkor International (RAH) 80.0% 33
9. Thepakorn (TPK)	50.0% 100	Group 5		Group 7: Non-Hospital
10. Bangkok Phetchaburi (BPR)	100% 200	34. Phyathai 1 (PT1)	98.6% 174	1. National Healthcare System 98.7%
11. Bangkok Muangraj (BMR)	100% 140	35. Phyathai 2 (PT2)	97.8% 🥝 262	2. Bio Molecular Laboratories 95.0%
Group 2		36. Phyathai 3 (PT3)	97.6% 260	3. The Medicpharma 87.1%
12. Samitivej Sukhumvit (SVH)	95.8% 🥝 275	37. Phyathai Sriracha (PTS)	74.4% 295	4. A.N.B Laboratories 100%
13. Japanses by Samitivej	95.8% 30	38. Phyathai Nawamin (PTN)	99.8% 140	5. Save Drug Center (SDC) 100%
14. Samitivej Srinakarin (SNH)	95.8% 🥝 300	39. Paolo Phaholyothin (PLP)	100% 220	6. General Hospital Products 47.2%
15. Samitivej Sriracha (SSH)	67.4% 🥝 260	40. Paolo Samutprakarn(PLS)	93.7% 200	
16. Samitivej Thonburi (STH)	64.0% 150	41. Paolo Chokchai 4 (PLC)	85.7% 169	BDMS Wellness
17. Samitivej Chonburi (SCH)	100% 250	42. Paolo Chokchai (PLC)	85.7% 29	1. BDMS Wellness Clinic 100%
18. Samitivej Chinatown (SCT)	100% 🥝 50	43. Paolo Rangsit (PLR)	100% 128	2. BDMS Wellness Resort 100%
19. BNH Hospital (BNH)	91.5% 115	44. Paolo Kaset (PLK)	100% 162	(Mövenpick BDMS Wellness Resort)
		45. Paolo Phrapradaeng (PLD)	84.0% 60	
Group 3 (East)				Theseleven
20. Bangkok Pattaya (BPH)	97.3% 🥝 400 100% 🥝 222			Thank you
21. Bangkok Rayong (BRH)				BDMS IR
22. Bangkok Chanthaburi (BCH)	99.7% 200 99.8% 100			A Tel: +662-310-3185, +662-310-3293, +662-755-1793
23. Bangkok Trat (BTH) 24. Koh Chang International	99.8% 100			🔀 Email: investor@bdms.co.th
25. Sri Rayong (SRH)	100% 195			Website: <u>https://investor.bangkokhospital.com/en</u>
26. Jomtien (JTH)	97.3% 232			
20. John (Jin)	<i>31.3/</i> 0 232			40

Remark:- Number of beds is structured beds