



Bangkok Dusit Medical Services (BDMS)

Analyst Presentation 4Q21 & 2021 Results

1 March 2022

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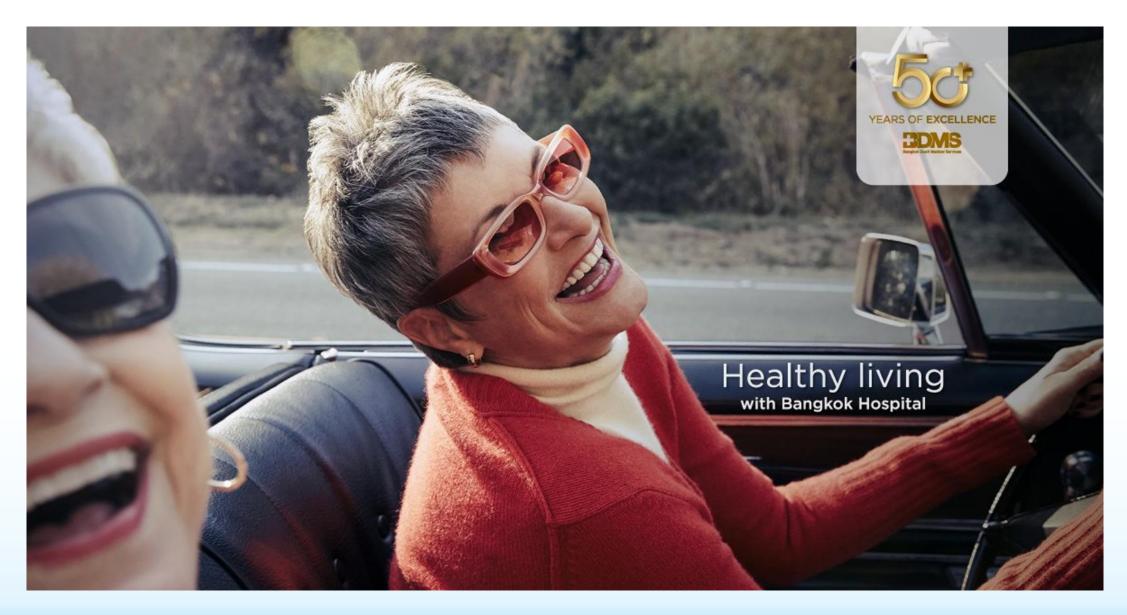
### Update on BDMS Response to COVID-19

**BDMS Strategic Priority** 

**Operational Statistics** 

**Financial Performance** 

## 4Q21 & 2021 Financial Summary



### **4Q21 Operational Recap and Financial Summary**



#### **4Q21 Highlights**

	4Q21			
	% Chg	% to		
		Revenue		
Operating income	21%			
	THB 21,878 mm			
Hospital revenue	22%			
	THB 20,914 mm			
Breakdown by nationality				
<ul> <li>Thai</li> </ul>	21%	82%		
International	27%	18%		
Breakdown by location				
<ul> <li>Bangkok &amp; Vicinity</li> </ul>	21%	57%		
<ul> <li>Outside Bangkok</li> </ul>	22%	43%		
Breakdown by type of patients				
<ul> <li>Outpatients</li> </ul>	16%	46%		
Inpatients	29%	54%		

Remark: - Operating income is calculated from hospital revenue + revenue from sales of goods + other income

- All operational statistics are from BDMS management report
- Margin was calculated as a percentage of operating income

#### **Profitability and Ratio**

(THB mm)	4Q21	4Q20	Chg. (yoy)
EBITDA	5,218	3,412	53%
EBITDA margin	23.8%	18.8%	
EBIT	3,685	1,839	100%
EBIT margin	16.8%	10.2%	
Core profit	2,636	1,224	115%
Core profit margin	12.0%	6.8%	
Non-recurring item	-	1,164	
Net profit	2,636	2,388	10%
Net profit margin	12.0%	13.2%	

Remark: - 4Q20 had net gain on divestment of all investment in Bumrungrad Hospital Public Co., Ltd. ("BH")

- Hospital revenue increased by 22% yoy mainly from
  - COVID-19 patient revenue (~15% of hospital revenue). If excluding this, non COVID-19 revenue would increase 4% yoy
  - A return of non COVID-19 Thai patients and a recovery of fly-in patients

### **2021 Operational Recap and Financial Summary**



#### **2021 Highlights**

	2021			
	% Chg	% to		
		Revenue		
Operating income	10%			
	THB 75,714 mm			
Hospital revenue	10%			
	THB 71,541 mm			
Breakdown by nationality				
<ul> <li>Thai</li> </ul>	14%	82%		
<ul> <li>International</li> </ul>	(6)%	18%		
Breakdown by location				
<ul> <li>Bangkok &amp; Vicinity</li> </ul>	10%	57%		
<ul> <li>Outside Bangkok</li> </ul>	9%	43%		
Breakdown by type of patients				
<ul> <li>Outpatients</li> </ul>	4%	45%		
Inpatients	17%	55%		

#### **Profitability and Ratio**

(THB mm)	2021	2020	Chg. (yoy)
EBITDA	17,545	14,938	17%
EBITDA margin	23.2%	21.6%	
EBIT	11,322	8,843	28%
EBIT margin	15.0%	12.8%	
Core profit	7,936	6,045	31%
Core profit margin	10.5%	8.8%	
Non-recurring items	-	1,169	
Net profit	7,936	7,214	10%
Net profit margin	10.5%	10.4%	

Remark: - 2020 had net gain on divestment of all investment in BH

- Hospital revenue increased by 10% yoy mainly from growth of Thai patients due to higher COVID-19 patient volume. (COVID-19 revenue accounted for ~14% of hospital revenue)
- EBITDA margin improved to 23.2% from good revenue growth and continued cost saving program



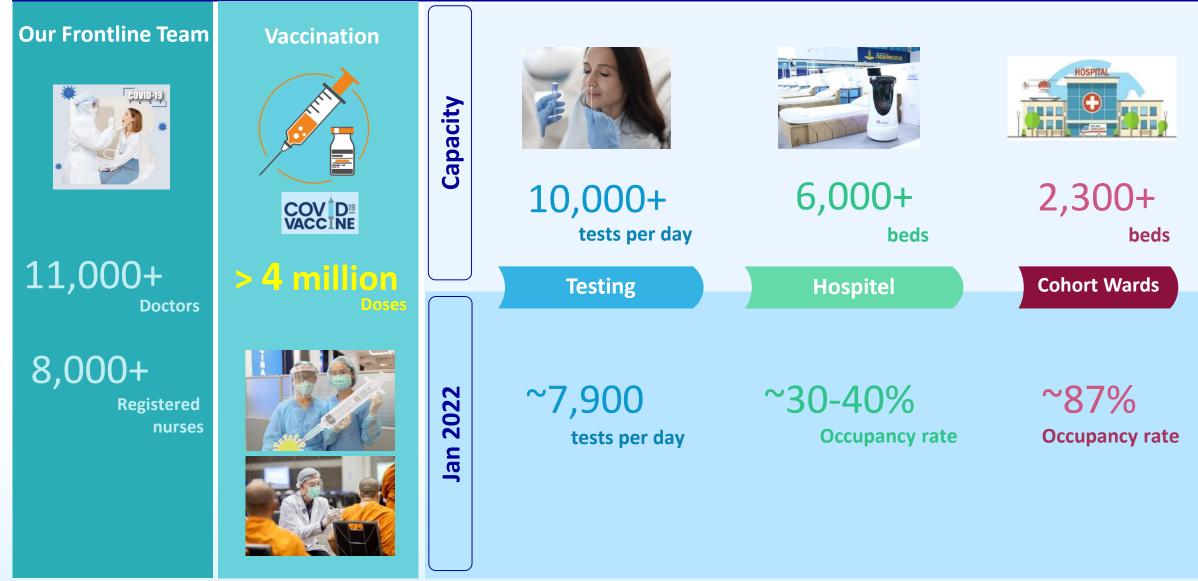
## Update on BDMS Response to COVID-19



### **Update on BDMS Response to COVID-19**



**Caring for our Patients, Doctors, Nurses, Employee and the Communities** 

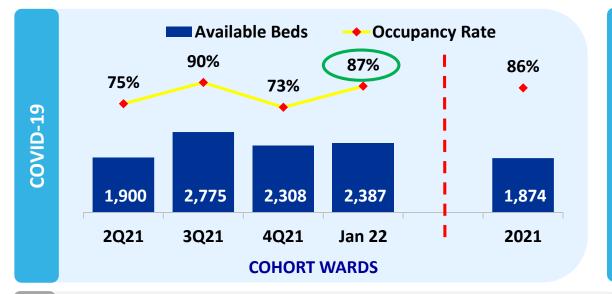


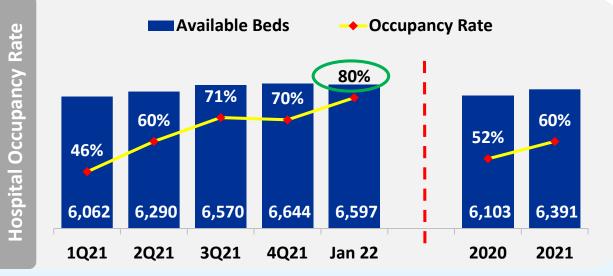
Remark: Data as of January 2022

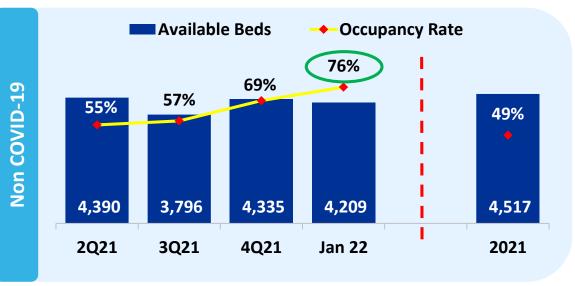
### **COVID-19 Facilities and Occupancy Rate**



#### Improving Non COVID-19 Occupancy Rates







- In Jan 2022, hospital occupancy rate increased to 80%
  - Occupancy rate of cohort wards increased to 87% due to surge in Omicron cases
  - Occupancy rate of non COVID-19 patient wards improved to 76% due to increase in elective surgery and the recovery of fly-in patients

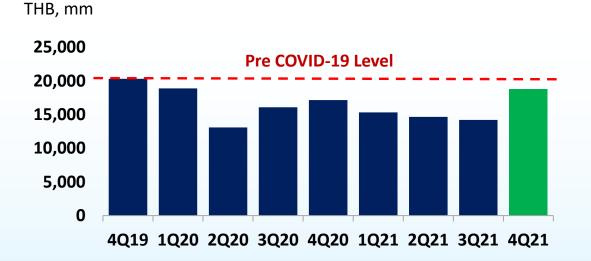
### 2022 Outlook

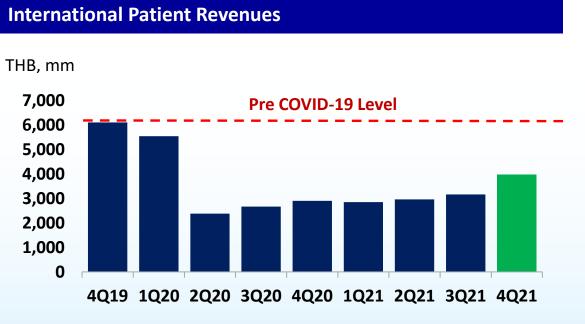


#### Positive Outlook on Returning of Non COVID-19 Patients and Fly-in Patients

- BDMS patient revenues would be an uptrend in 2022 supported by recovery of
  - Non COVID-19 Thai patients
  - **Fly-in patients**
- Higher portion of people vaccinated in Thailand and around the world would lead activities nearly back to normal level
- There was a positive trend of international patient in 4Q21; however, it was still ~50% below Pre COVID-19 (2019)

#### Non COVID-19 Patient Revenues

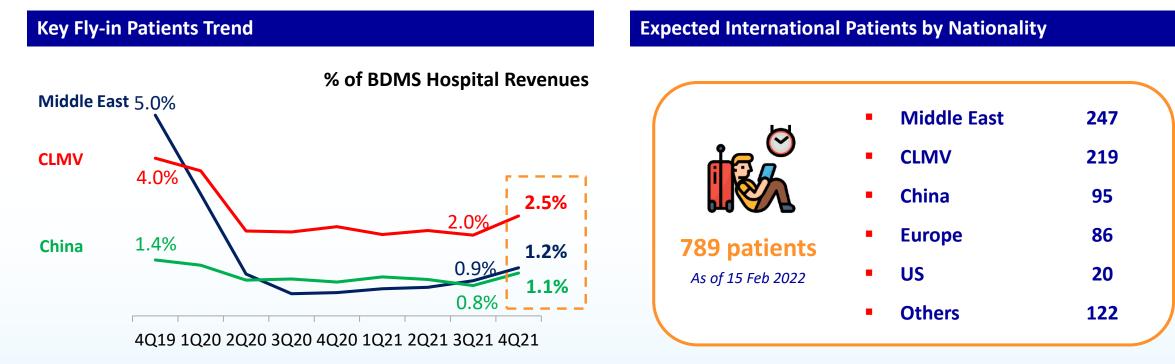




### **Fly-in Patients Recovery on Its Way**

#### Fly-in Patients Picking up in 4Q21

- Thailand Test & Go scheme\*, starting on 1 November 2021, supported growth of fly-in patients in 4Q21
- Middle East and CLMV market picked up in 4Q21; however, their 2021 revenues were 85% and 50%, respectively, below Pre COVID-19 (2019)
- With relaxation of global travel restriction, fly-in patients are set to see growth in 2022



Noted \* 1) No mandatory quarantine for fully vaccinated travelers traveling by air since November 2021 2) Test & Go scheme was temporarily suspended on 22 Dec 2021 but resumed on 1 Feb 2022



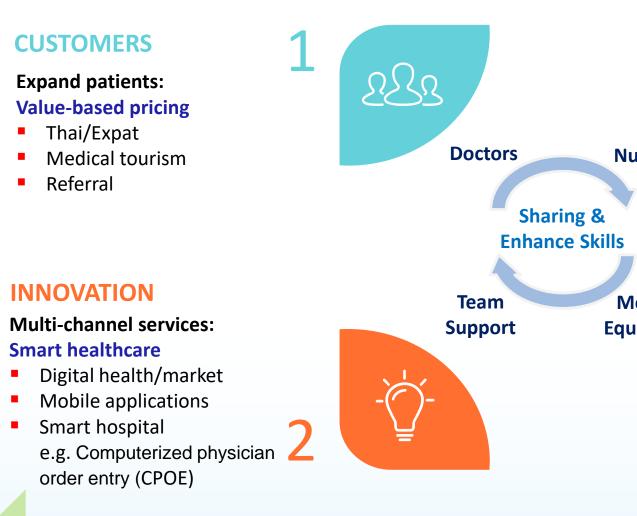


## **BDMS Strategic Priority**



### **BDMS Key Strategic Priority in 2022**

Focus on Four Main Areas to Ensure Long-term Sustainable Growth







**3rd PARTY** 

**Enhance relationship: Increase utilization** 

- Insurance
- Social security
- Universal Coverage for **Emergency Patients (UCEP)**
- Corporate partner

### **SERVICES/PRODUCTS**

### **Strategic healthcare:** Healthcare excellence

- Center of excellence
- Genomic center
- Procurement & resource management



### **Expand Patient Base Through Value-Based Pricing**

**CUSTOMERS** Special Packages for Brain, Cancer and Heart Screening at BDMS Network Hospital



		Male	Female
	Brain	Carotid Doppler Ultrasound	Carotid Doppler Ultrasound
	Cancer	Ultrasound Upper Abdomen	Digital Mammogram
$\bigcirc$	Heart	CT Coronary Calcium Score	CT Coronary Calcium Score

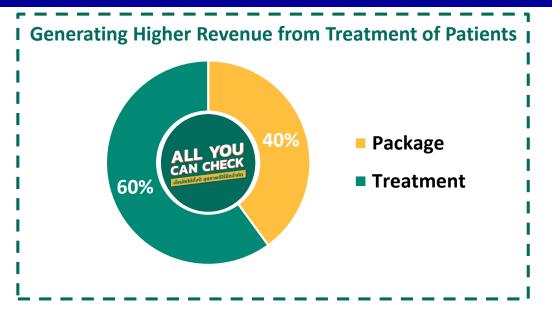
- A health check-up package to screen 3 types of diseases at any BDMS hospitals or clinic in Thailand and Cambodia for THB 5,550
- This package is for persons of 35 years of age or older
- Available for purchase during 28 February 31 March 2022
- Can be used until 31 August 2022



### **Expand Patient Base Through Value-Based Pricing**

**USTOMERS** Example of Checkup Packages at Phyathai and Paolo Group: All You Can Check





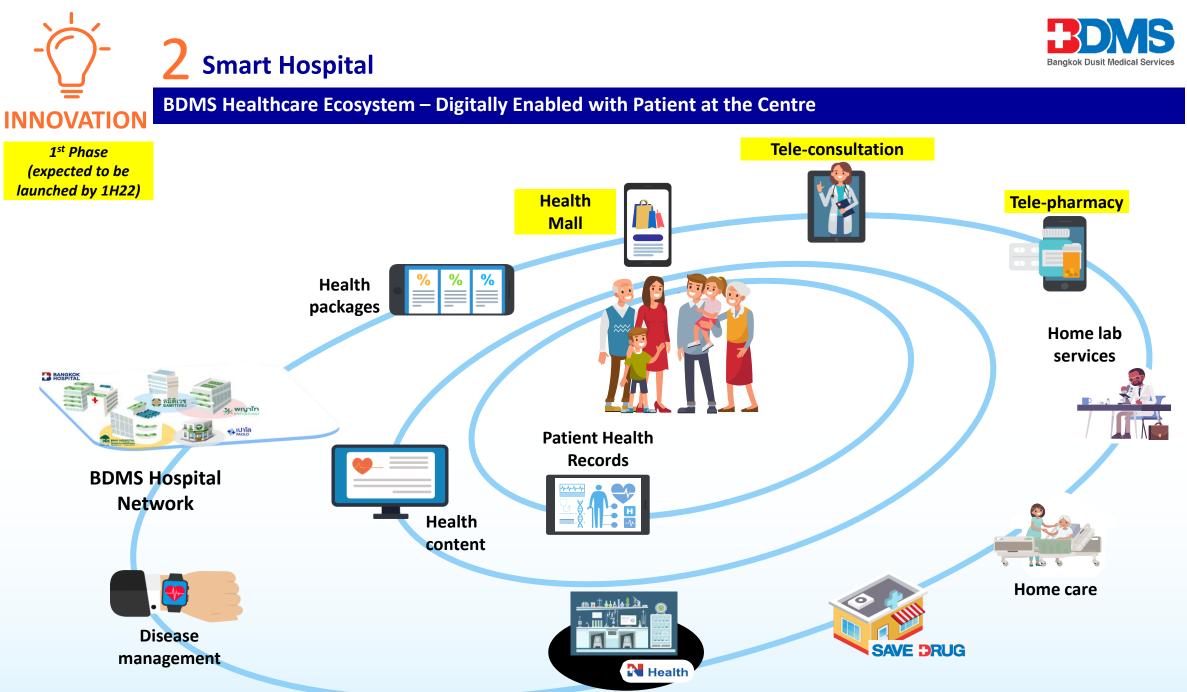




#### ตรวจสุขภาพแนวใหม่ กับเปาโล พหลโยธิน ให้คุณมอนิเตอร์สุขภาพโดยไม่ต้องรอป่วย

ตรวจซ้ำ อัปเดตสุงภาพได้บ่อยเท่าที่ต้องการตลอด 1 ปี
 ตรวจเชิงรุก เซ็กเจาะลึก สมอง หัวใจ มะเร็ง ฮอร์โมน







## Mobile Application

#### **Promote Effective Communication Between Patient, Relatives and Healthcare Providers**



# **SAMITIVEJ PACE**

Tracking Surgery Status – Family members can check status anytime, anywhere

Samitivej PACE is the first services in Thailand to offer **"real-time"** information on a patient's treatment status.

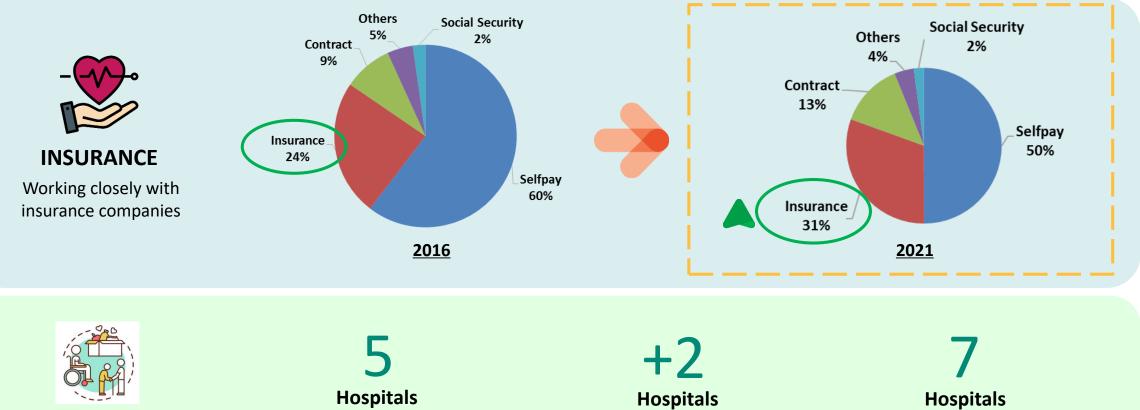
Major features included:

- 1. Current Status allows family members to know current status and location of the patient such as "surgical procedure in progress" or "surgery completed"
- 2. Preparation promote surgical patient safety, the patient and family members can view and download preparation instruction before and after surgery
- **3.** Room Orientation Instruction provide information about inpatient rooms
- **4. Health Content** provide information related to a number of health topics
- 5. Contact Us



### **Increase Utilization**

#### Strengthening Relationship with Third Party Payors to Diversify Patient Base and Increase Occupancy Rate



**SOCIAL SECURITY** Increased to 600k+

**3rd PARTY** 

registered members

## **Hospitals**

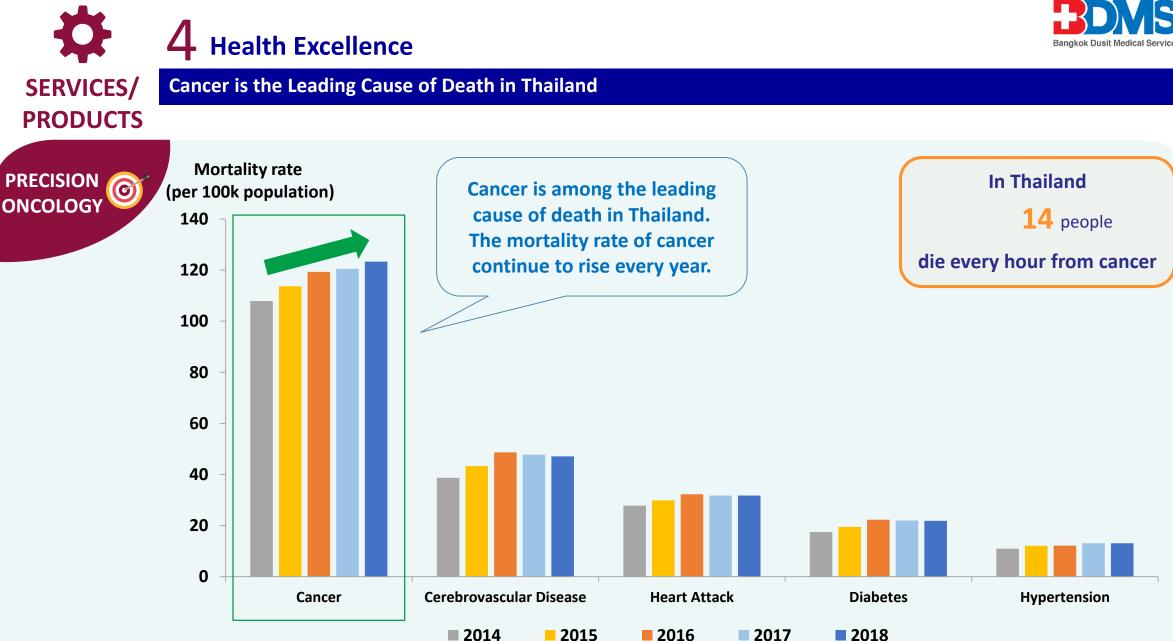
- Phyathai Sriracha 1.
- Phyathai Chokchai 4 2.
- Paolo Kaset 3.
- Paolo Samutprakarn 4.
- Paolo Phrapradaeng 5.





- 6. Phyathai Nawamin
- 7. Dibuk







SERVICES/ PRODUCTS

## Health Excellence

#### **Center of Excellence - Advancing Oncology Care**

### **BDMS Key Strategies on Oncology**

- Precision oncology: Surgery
- Precision oncology medicine: Target therapy & immunotherapy
- Precision oncology: Radiation therapy
- Genome testing (Next-gen sequencing): Test and Treat
- International collaboration
  - USA: MDACC, OHSU
  - Japan
    - Kameda medical center
    - Yamagata heavy ion center
    - Tokyo national cancer center



### Flagship Products & Services

- Personalized early detection, diagnosis & prevention
- Palliative care clinic, pain clinic, psycho-oncology clinic, nutrition clinic
- Tele-follow up & patient care team meeting for advanced care plan
- Ambulatory chemotherapy care center
- Stereotactic radiotherapy





### Wattanosoth Cancer Hospital New Ambulatory Chemotherapy











SERVICES/ PRODUCTS

PRECISION ONCOLOGY



High demand for cancer treatment in Eastern

- New cancer cases in Thailand ~140/100,000 population
- Eastern region has > 15,000 cases per annum
- Close the gap of radiation waiting time: average waiting time of government hospital radiotherapy > 6 weeks

### **Bangkok Rayong Cancer Hospital**



- To be Extended Cancer Center of Bangkok Rayong (BRH) in collaboration with Wattanosoth Cancer Hospital
- Located 1.5 km from BRH

Expand Excellent Services Across Geography: Aim to be Regional Cancer Center in the Eastern Part of Thailand

- Comprehensive Ambulatory Cancer Center
  - Cancer screening
  - Cancer Diagnosis & Treatment Chemotherapy and Radiotherapy
  - Supportive & Complimentary care

### Viriyah & BDMS New Exclusive Health Insurance: Cancer Pro by BDMS





ผลประโยชน์ความคุ้มครอง		ผลประโยชน์ (บาท)		
ผสบระเยชนความคุมศรอง	แผน 1	<b>ι</b> ωu 2	แผน 3	
ค่ารักษาพยาบาลโรคมะเร็งสูงสุดต่อปี	3,000,000	6,000,000	9,000,000	
ค่าห้อง และค่าอาหาร ค่าบริการในโรงพยาบาล (ผู้ป่วยใน)				
ค่าห้องผู้ป่วยปกติ     (สูงสุดไม่เกิน 365 วัน)	8,000	10,000	12,000	
<ul> <li>ค่าห้องผู้ป่วยหนัก</li> <li>(สูงสุดไม่เกิน 15 อัน)</li> </ul>	16,000 20,000 24,000		24,000	
ค่ารักษาพยาบาลและค่าบริการทั่วไป				
🛛 คีโม ฉายแสง				
🛿 ค່າຜ່າຕັດ	จ่ายตามจริง*			
🔹 ค่ายาผู้ป่วยกลับบ้าน				
การรักษาแบบเฉพาะเจาะจงต่อเซลล์มะเร็ง (Targeted Therapy)				
ค่าธรรมเนียมแพทย์				
ค่าธรรมเนียมแพทย์ผ่าตัด สำหรับแพทย์หรือคณะแพทย์ ผู้ช่วยศัลยแพทย์ หรือแพทย์ที่ทำการผ่าตัดหรือหัตกการทางการแพทย์				
◊ ค่าธรรมเนียมแพทย์วิสัญญี / พยาบาลวิสัญญี	้จ่ายตามจริง*			
🛭 ค่าแพทย์เยี่ยมไข้ หรือค่าปรึกษาแพทย์ผู้เชี่ยวชาญเฉพาะโรค				
ผลประโยชน์การประกันกัยอุบัติเหตุส่วนบุคคล				
การเสียชีวิต หรือสูญเสียอวัยวะ สายตา หรือทุพพลภาพกาวรสิ้นเชิงจาก อุบัติเหตุ	50,000	50,000	50,000	

### ตารางผลประโยชน์ความคุ้มครองประกันภัย โรคมะเร็งและอุบัติเหตุพิเศษ







## Health Excellence

Let's Get Healthy! : A New Normal and Exclusive Approach to Corporate Employee Health & Wellness

In collaboration with Oregon Health & Science University (OHSU)

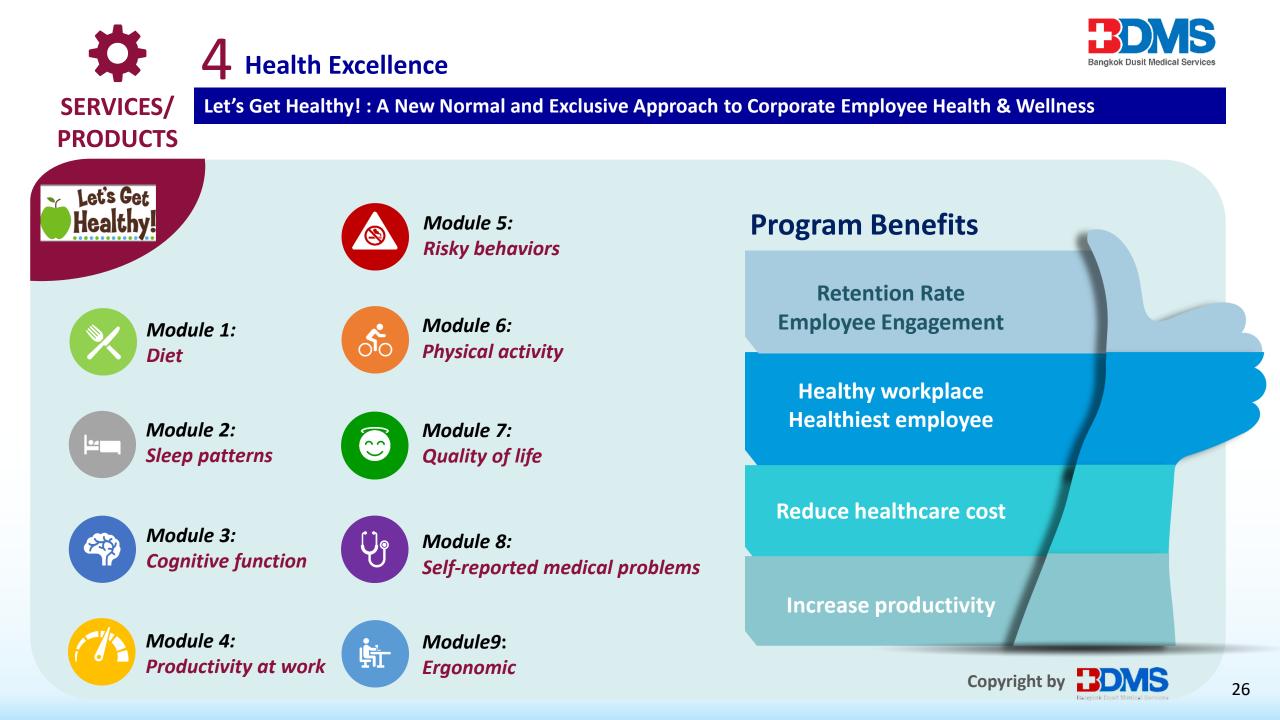






- BDMS co-developed Let's Get Healthy! (LGH) OHSU Health risk assessments into Thai language application
  - Completed sets of validated health risk & activities assessment for both physical & mental health of employees
  - Exclusively to BDMS for our targeted corporate clients
- Using data from LGH, annual health check up, physical exam and lab, BDMS can generate 2 automated corporate reports for our clients with a view of the total worker health
  - Metabolic Syndrome report
  - Health and Productivity Corporate report









Spa







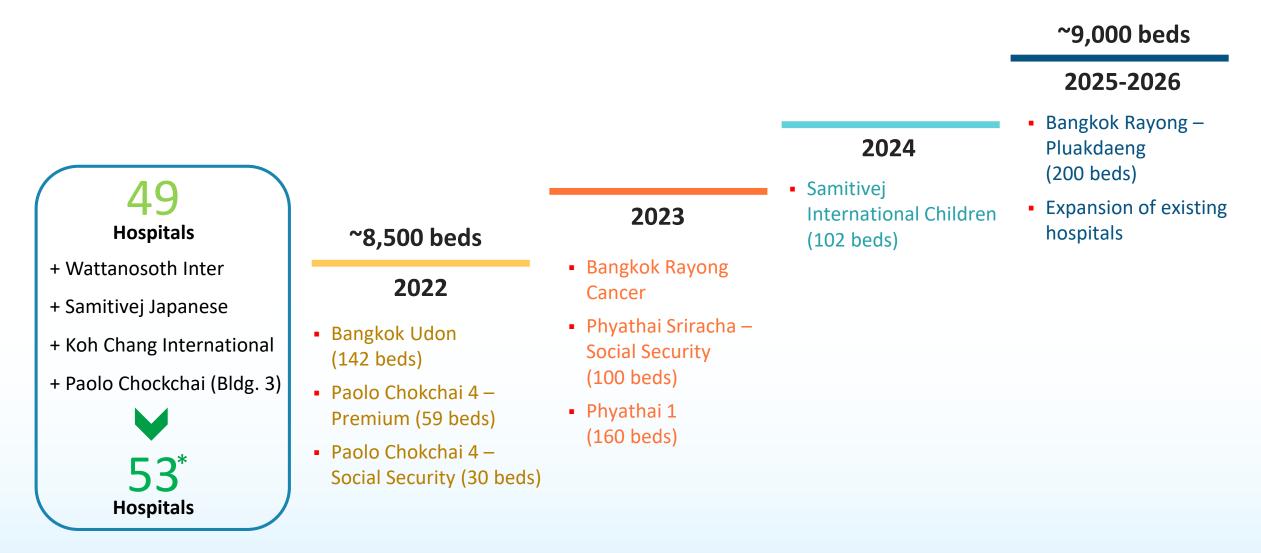
MICE - New Building



- Temporary closed Mövenpick BDMS Wellness Resort Bangkok ("BWR") for renovation to become the modern and complete holistic health and wellness resort
- Newly renovated BWR will be opened in 4Q22

#### **Hospital Projects in Pipeline**





### **BDMS Sustainability Update**

#### **Embracing ESG Aspects into Business Process**



### **BEYOND EXCELLENCE**

Deliver beyond excellent healthcare services with integrity, transparency, privacy and compliance

 Determine Sustainability KPIs for Executives covering governance, innovation, eco-efficiency, and CSR dimensions



### **D**EVELOPMENTAL INNOVATION

Execute innovative healthcare services through innovation culture & global collaboration

- BDMS Award 2022: Training and screening innovative projects with the concept of Healthcare Eco-system
- BDMS Innovation Acceleration: Screening and investing in innovation startup
- Continue innovative projects focusing on health application and Internet of Thing



### **M**EANINGFUL SUSTAINABLE ENGAGEMENT

Ensure sustainable operations on the basis of eco-friendly healthcare with maximal human capital potential

- Climate mitigation : Care the Bear in collaboration with SET
- BDMS environmental program: Green Hospital
- Human Rights Due Diligence Project

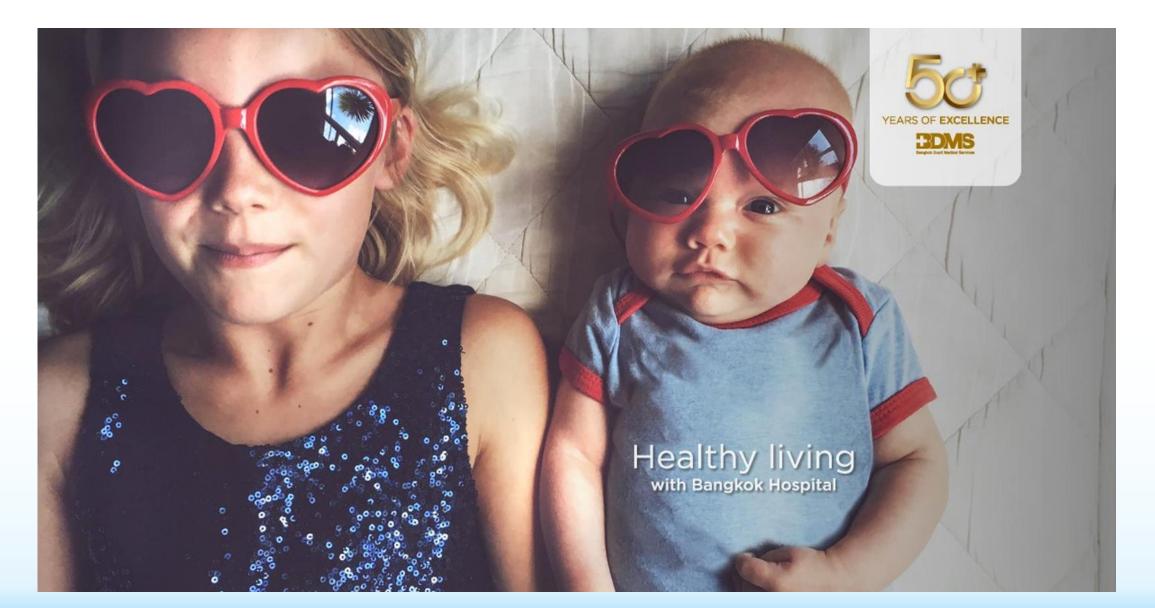


### **SOCIAL CONTRIBUTION**

Uplift healthcare accessibility & health literacy of the community & society

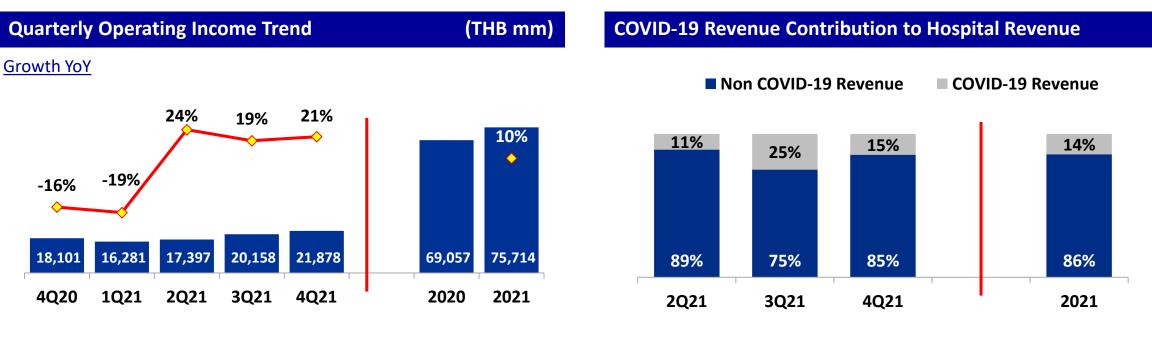
- CPR & First Aid knowledge sharing for target communities
- Health Literacy initiative for target communities

## **Operational Statistics**



### **Operating Income Growth**



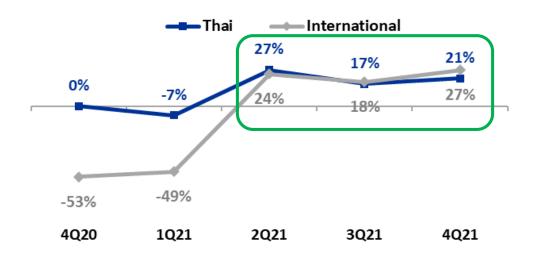


- 4Q21 Operating income increased by 21% yoy mainly from
  - Hospital revenue increased by 22% yoy from
    - Higher number of COVID-19 patients due to the adverse impact of COVID-19 pandemic this year
    - A return of non COVID-19 Thai patients and recovery of fly-in patients
  - If excluding revenue from COVID-19 related services, non COVID-19 revenue would increase 4% yoy and 26% qoq

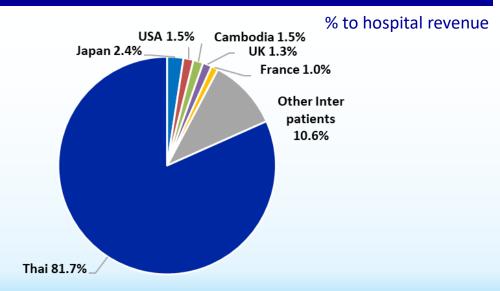
### **Thai and International Patients**

Bangkok Dusit Medical Services





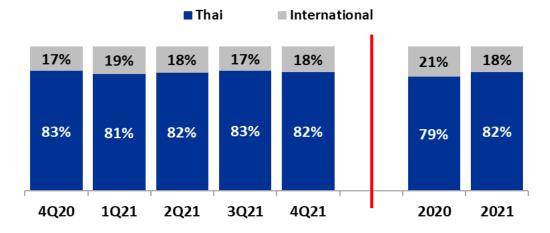
#### **Top 5 Nationality Contribution in 2021**



#### **Revenue Contribution by Nationality**

#### % to hospital revenue

(%YoY)

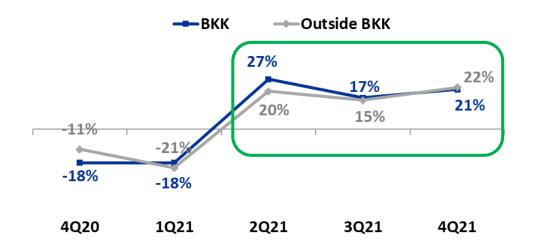


- In 4Q21, Revenue from Thai patients and inter patients increased by 21% and 27% yoy, respectively
  - Revenue from Inter patients increased mainly from Middle East, Chinese and CLMV patients
- In 2021, Revenue from Thai patients increased by 14% yoy while revenue from inter patients decreased by 6% yoy

### Bangkok and Outside Bangkok

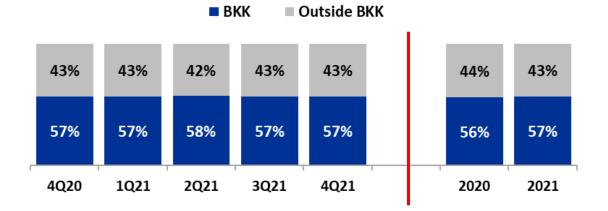


#### Bangkok and Outside Bangkok Revenue Growth Trend (%YoY)



#### **Revenue Contribution by Location**

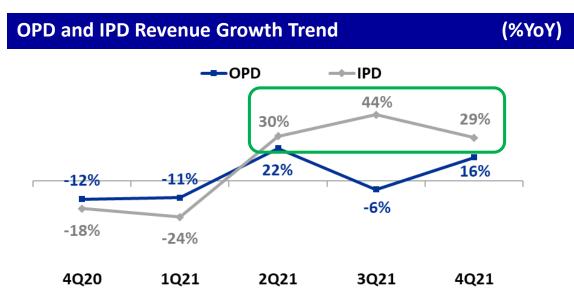
% to hospital revenue



- In 4Q21, Revenue from hospitals in Bangkok increased by 21% yoy (10% qoq) while revenue from outside Bangkok increased 22% yoy (11% qoq)
- In 2021, Revenue from hospitals in Bangkok and outside Bangkok increased by 10% and 9% yoy, respectively

### **Patient Mix**



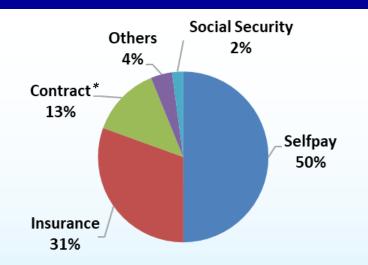


#### **Revenue Contribution by Patient Types**

% to hospital revenue



#### **2021** Patient Revenue by Payor



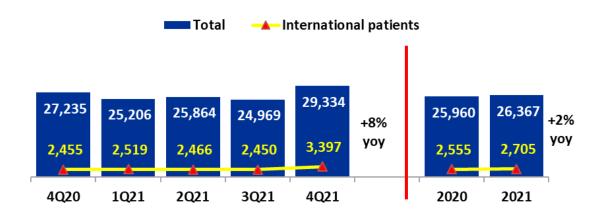
Revenue portion from contract patients increased significantly from 9% in 2020 to 13% in 2021 due to an increase in UCEP patients from COVID-19 patients

\* Including Universal Coverage for Emergency Patients (UCEP)

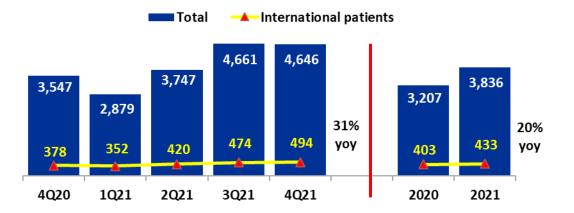
### **Patient Volume and Occupancy Rate**



#### Number of OPD Visits per Day



#### Average Daily Census (ADC)

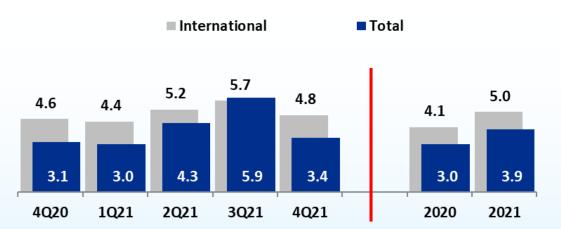


#### \* Excluding hospitels



#### **Occupancy Rate Based on Available Beds**

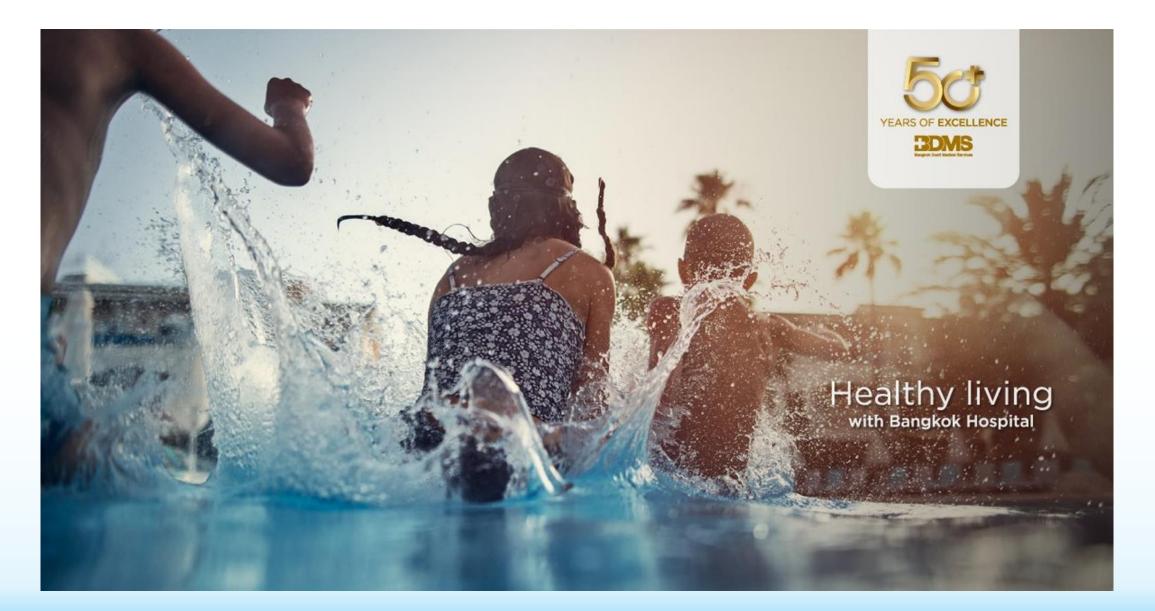
### Average Length of Stay (days)



#### Remarks:- Excluding hospitels and field hospital

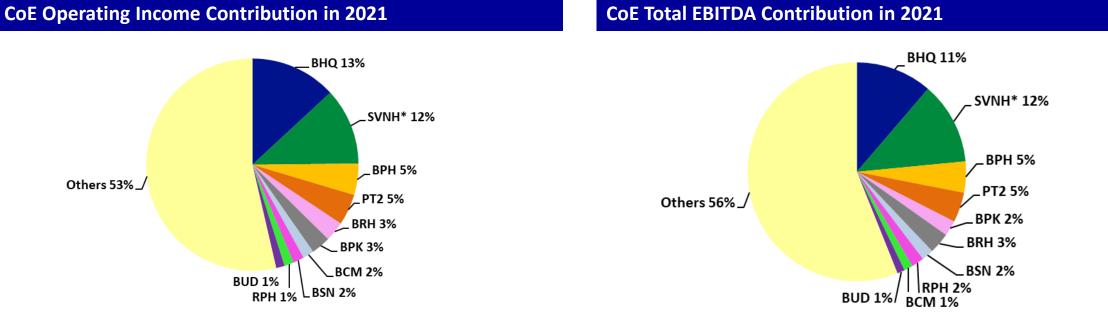
- Including social security patients while excluding new born patients

## **Financial Highlights**



### **Diversified Sources of Revenues and Profitability**





#### Commentary

In 2021, revenue from Center of Excellence (CoE) contributed 47% of operating income and 44% of total EBITDA with EBITDA margin of around 22%

Remark: - EBITDA is calculated from revenue from hospital operations + revenue from goods + other income – cost from hospital operations – SG&A

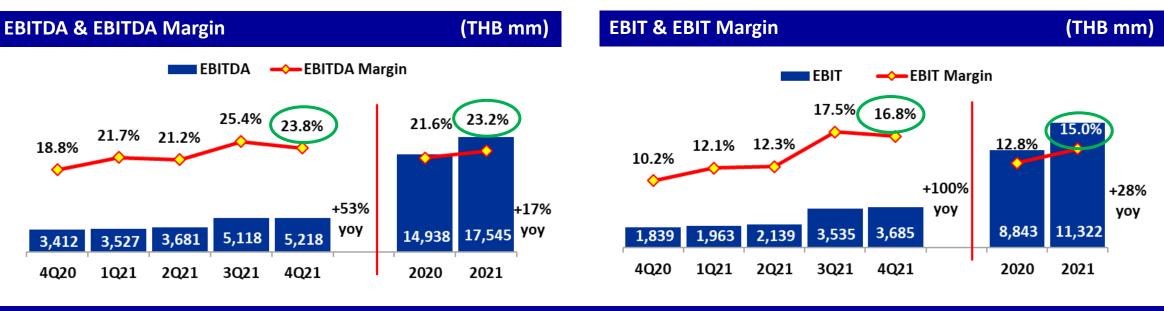
<sup>\*</sup> SVNH included SVH and SNH performance

<sup>-</sup> Hospital abbreviation shown on Appendix

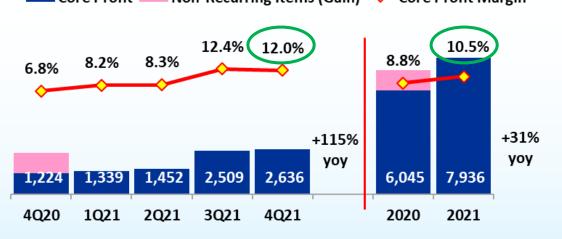
### **Profitability Trend**



(THB mm)



#### Core Profit & Core Profit Margin

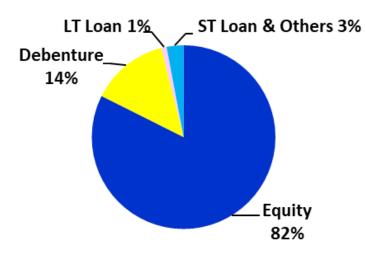


- Core Profit 📖 Non-Recurring Items (Gain) 🔶 Core Profit Margin
- In 4Q21, core profit was THB 2,636 million, increased by 115% yoy mainly from higher operating income, continued cost saving program and lower finance expenses
- In 2021, core profit was THB 7,936 million, increased by 31% yoy

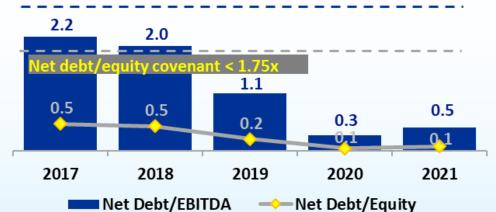
### **Capital Management**



#### **Capital Structure as of Dec 2021**

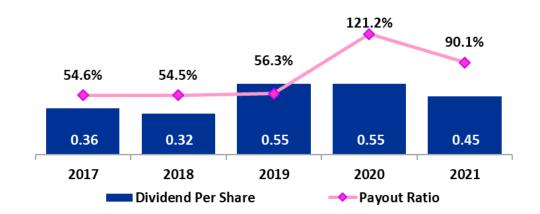


#### **Gearing Ratios: Well Within Covenants**



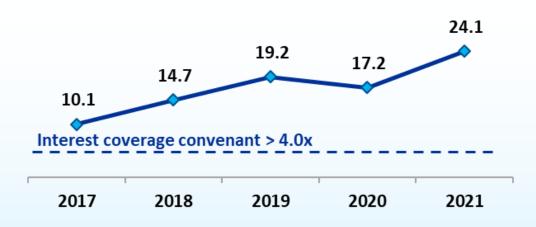
#### Net debt/EBITDA covenant < 3.25x

#### **Dividend Payment & Payout Ratio**



\* Board of Directors had resolution on 23 February 2022 to propose for dividend payment of Baht 0.45 per share.

#### **Interest Coverage**



Appendix



### For More Information:- www.bangkokhospital.com

Group 1 (Bangkok&West)	Ownership No. of	eds Group 4 (North&Northeast)	Ownership No. of Beds	Group 6 (South&Cambodia) Ownership No. of Beds
1. Bangkok Hospital	100% ] 329	27. Bangkok Chiangmai (BCM)	100% 🥝 139	46. Bangkok Phuket (BPK) 99.7% 🥝 234
2. Bangkok Heart Hospital	100% 54	28. Bangkok Ratchasima (BKH)	91.5% 285	47. Bangkok Siriroj (BSI) 100% 🥝 181
3. Wattanosoth Hospital	100% 🔗 48	29. Bangkok Pakchong (BHP)	91.5% 40	48. Dibuk (DBK) 99.7% 75
4. Wattanosoth International	· (BHQ) 100% 30	30. Bangkok Udon (BUD)	100% 105	49. Bangkok Hat Yai (BHH) 98.8% 193
5. Chiva Transitional Care	100% 52	31. Bangkok Phitsanulok (BPL)	100% 200	50. Bangkok Samui (BSH) 100% 🥝 57
6. Bangkok International	100% <sup>J</sup> 172	32. Bangkok Khon Kaen (BKN)	100% 150	51. Bangkok Surat (BSR) 100% 88
7. Bangkok Huahin (BHN)	100% 🥝 58	33. Bangkok Chiangrai (BCR)	100% 80	52. Royal Phnom Penh (RPH) 100% 🥝 100
8. Bangkok Sanamchan (BSN)	100% 191			53. Royal Angkor International (RAH) 80.0% 33
9. Thepakorn (TPK)	50.0% 100	Group 5		Group 7: Non-Hospital
10. Bangkok Phetchaburi (BPR)	100% 200	34. Phyathai 1 (PT1)	98.6% 174	1. National Healthcare System 98.7%
11. Bangkok Muangraj (BMR)	100% 140	35. Phyathai 2 (PT2)	97.8% 🥝 262	2. Bio Molecular Laboratories 95.0%
Group 2		36. Phyathai 3 (PT3)	97.6% 260	3. The Medicpharma 87.1%
12. Samitivej Sukhumvit (SVH)	95.8% 🥝 275	37. Phyathai Sriracha (PTS)	74.4% 295	4. A.N.B Laboratories 100%
13. Japanses by Samitivej	95.8% 30	38. Phyathai Nawamin (PTN)	99.8% 140	5. Save Drug Center (SDC) 100%
14. Samitivej Srinakarin (SNH)	95.8% 🥝 300	39. Paolo Phaholyothin (PLP)	100% 220	6. General Hospital Products 47.2%
15. Samitivej Sriracha (SSH)	67.4% 🥝 260	40. Paolo Samutprakarn(PLS)	93.7% 200	
16. Samitivej Thonburi (STH)	64.0% 150	41. Paolo Chokchai 4 (PLC)	85.7% 169	BDMS Wellness
17. Samitivej Chonburi (SCH)	100% 250	42. Paolo Chokchai (PLC)	85.7% 29	1. BDMS Wellness Clinic 100%
18. Samitivej Chinatown (SCT)	100% 🥝 50	43. Paolo Rangsit (PLR)	100% 128	2. BDMS Wellness Resort 100%
19. BNH Hospital (BNH)	91.5% 115	44. Paolo Kaset (PLK)	100% 162	(Mövenpick BDMS Wellness Resort)
		45. Paolo Phrapradaeng (PLD)	84.0% 60	
Group 3 (East)				Theseleven
20. Bangkok Pattaya (BPH)	97.3% 🥝 400 100% 🥝 222			Thank you
21. Bangkok Rayong (BRH)				BDMS IR
22. Bangkok Chanthaburi (BCH)	99.7% 200 99.8% 100			A Tel: +662-310-3185, +662-310-3293, +662-755-1793
23. Bangkok Trat (BTH) 24. Koh Chang International	99.8% 100			🔀 Email: investor@bdms.co.th
25. Sri Rayong (SRH)	100% 195			Website: <u>https://investor.bangkokhospital.com/en</u>
26. Jomtien (JTH)	97.3% 232			
20. John (Jin)	<i>31.3/</i> 0 232			40

Remark:- Number of beds is structured beds