



**Bangkok Dusit Medical Services (BDMS)** 

**Analyst Presentation 3Q22 & 9M22 Results** 

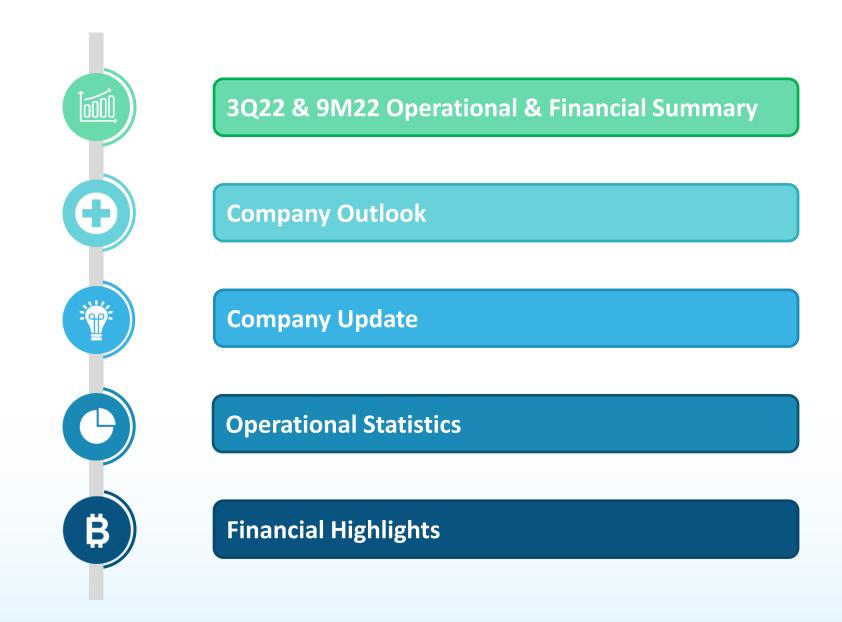
**18 November 2022** 

Member of

Dow Jones Sustainability Indices

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## **Contents**



## **3Q22 & 9M22 Operational & Financial Summary**



## **3Q22 Operational and Financial Summary**



### **3Q22 Highlights**

	3Q22		
	% Chg	% to	
		Revenue	
Operating income	19%		
	THB 23,985 mm		
Hospital revenue	21%		
	THB 22,825 mm		
Breakdown by nationality			
<ul><li>Thai</li></ul>	10%	76%	
<ul><li>International</li></ul>	74%	24%	
Breakdown by location			
<ul><li>Bangkok &amp; Vicinity</li></ul>	20%	56%	
<ul><li>Outside Bangkok</li></ul>	22%	44%	
Breakdown by type of patients			
<ul><li>Outpatients</li></ul>	40%	47%	
<ul><li>Inpatients</li></ul>	5%	53%	

Remark: - Operating income is calculated from hospital revenue + revenue from sales of goods + other income

- All operational statistics are from BDMS management report
- Margin was calculated as a percentage of operating income

#### **Profitability and Ratio**

(THB mm)	3Q22	3Q21	Chg. (yoy)
EBITDA	5,999	5,118	17%
EBITDA margin	25.0%	25.4%	
EBIT	4,545	3,535	29%
EBIT margin	18.9%	17.5%	
Net profit	3,386	2,509	35%
Net profit margin	14.1%	12.4%	

#### **Commentary**

- Hospital revenue increased 21% yoy mainly from
  - Recovery of international patients especially from Middle East, CLMV and Bangladesh
  - Return of Thai non COVID-19 patients
- COVID-19 related revenues decreased from 25% in 3Q21 to 9% of hospital revenues in 3Q22
- EBITDA and NPAT increased 17% and 35% yoy due to good operating income growth and high occupancy rate to achieve the economy of scale

## **9M22 Operational and Financial Summary**



#### 9M22 Highlights

	9M22		
	% Chg	% to	
		Revenue	
Operating income	28%		
	THB 69,125 mm		
Hospital revenue	30%		
	THB 65,966 mm		
Breakdown by nationality			
<ul><li>Thai</li></ul>	22%	77%	
<ul><li>International</li></ul>	71%	23%	
Breakdown by location			
<ul><li>Bangkok &amp; Vicinity</li></ul>	31%	57%	
<ul> <li>Outside Bangkok</li> </ul>	30%	43%	
Breakdown by type of patients			
<ul><li>Outpatients</li></ul>	34%	47%	
<ul><li>Inpatients</li></ul>	24%	53%	

#### **Profitability and Ratio**

(THB mm)	9M22	9M21	Chg. (yoy)
EBITDA	17,293	12,327	40%
EBITDA margin	25.0%	22.9%	
EBIT	12,914	7,637	69%
EBIT margin	18.7%	14.2%	
Net profit	9,493	5,300	79%
Net profit margin	13.7%	9.8%	

#### **Commentary**

- Hospital revenue increased 30% yoy mainly from
  - Increase in non COVID-19 revenue (+32% yoy) from recovery of both Thai and international patients especially from CLMV and Middle East
  - Increase in COVID-19 revenues (+22% yoy). The portion of COVID-19 related revenue to hospital revenue decreased slightly from 14% in 9M21 to 13% in 9M22



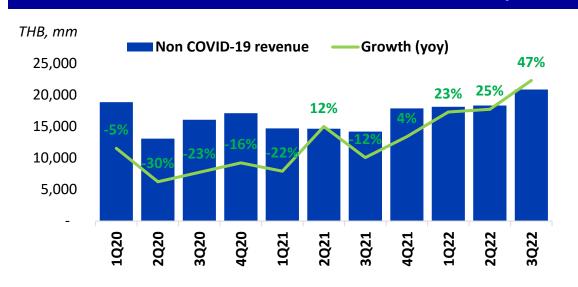
## **Company Outlook**

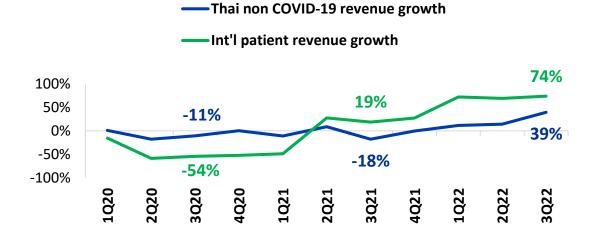


## **Recovery Trend on Track**



#### Non COVID-19 Revenues Continue to Recover, Driven by Both Thai and International Patients





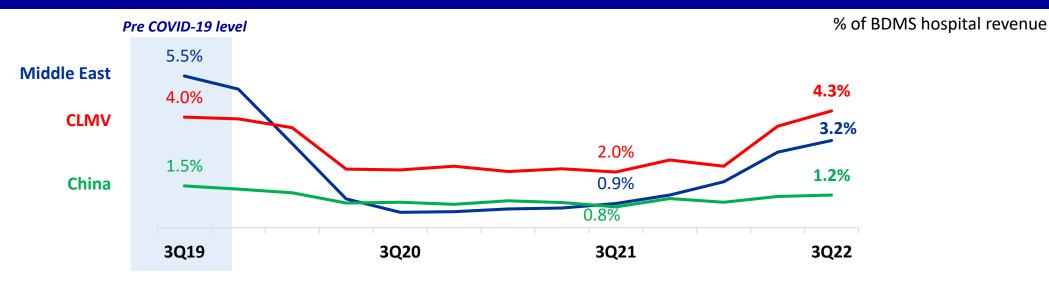
#### Non COVID-19 Revenues Already Back to Pre COVID-19 Level in 3Q22



## **Full Recovery of International Patients Next Year**



#### **Recovery trend of International Patient Revenues**



#### **Strong Increase for International Patient Appointments in October 2022**





## **Key Growth Drivers and Target for the Next 3 Years (2023-25E)**



Key Growth  Revenues Organic 3 yrs CAGR growth of 6-8% p.a.		Key Drivers	
		<ul> <li>Fly-in patients</li> <li>Pent-up demand from Middle East, China and CLMV</li> <li>Tourists &amp; long-stay tourism rebound i.e. Europe, Australia</li> <li>New markets i.e. Saudi Arabia, Bangladesh</li> </ul>	
(If excluding COVID-19 in 2022, revenue growth would be <b>10-12%</b> p.a.)		<ul> <li>Thai &amp; Expat patients</li> <li>Aging population (Center of Excellence (CoE) &amp; hospital networks)</li> <li>Social security (Increase BDMS market share in social security)</li> </ul>	
BDMS Health Ecosystem aim to capture 5+ million registered users	-	<ul> <li>Bringing all of BDMS trusted healthcare and wellness network to entire Thailand, anytime, anywhere &amp; beyond</li> <li>Become a 'Super-App' as BDMS digital-front-door for virtual care</li> <li>B2B partnerships to increase user base esp. insurance focus corporate partnership</li> <li>Partnering with Healthtech to excel in product innovation and customer experience</li> </ul>	
Occupancy rate target of 70-75%	222	<ul> <li>Increase patient volumes (value-based pricing, increasing 3<sup>rd</sup> party payors)</li> <li>Proactive strategies to bring in new patients (preventive care, health ecosystem)</li> </ul>	
EBITDA margin target of 23-24%		<ul> <li>Improving revenue intensity &amp; case mix index (CoE &amp; Fly-in patients)</li> <li>Increasing economies of scale &amp; operational efficiency</li> </ul>	



## **Company Update**







#### **Upgrade Company Rating to "AA+" from "AA" with Stable Outlook**

	12 Oct 2022	Previous
Company rating	AA+	AA
Senior unsecured debentures	AA+	AA
Outlook	Stable	Stable

- The upgrades reflect the following factors:-
  - Better-than-expected operating performance, supported by strong recovery of international patients, as well as improving efficiency and enhance asset utilization
  - BDMS's Leading position as the largest private healthcare service provider in Thailand with its expansive franchise of well-recognized hospital brands and hospital network
  - Very strong balance sheet and abundant liquidity profile

## **International Collaboration**



#### Bangkok Cancer Hospital, Wattanosoth Signs MOU with National Cancer Center Japan









- Bangkok Cancer Hospital, Wattanosoth signs MOU with National Cancer Center Japan which ranks among the world's top
   10 and ranks first in Japan in term of cancer care
- The MOU aims to conduct cancer researches and upgrades cancer care in Thailand and Asia- Pacific while fosters academic cooperation, exchanges of medical knowledge and experience and interagency research support, paving way for enhanced cancer care and responding well with rising cancer incidence

#### Be Confident in Every Step of Your Surgery

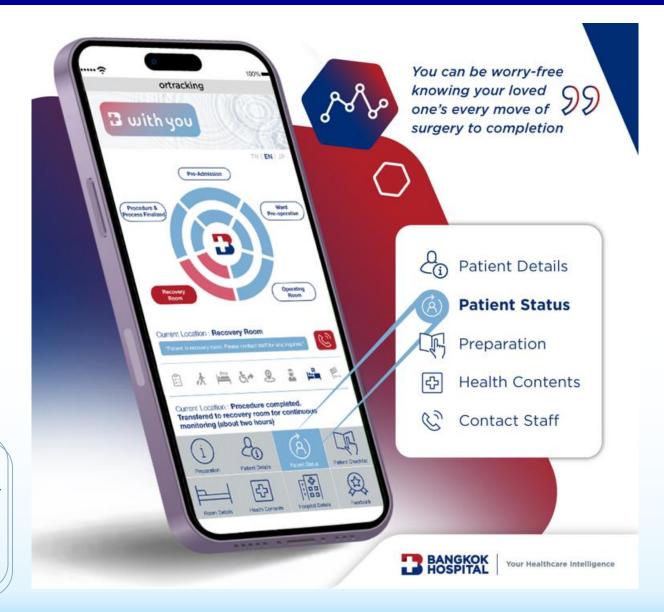
## **B** with you

Tracking patients' movements from before surgery to completion of the procedure

Offering patients advice including precautions and other useful health information on how to be prepared before, during, and after their surgery

#### How to start

You will receive your password via SMS / Line message or email. Then, you can access to B With You system through your mobile phone, tablet or computer anywhere that has internet access





## **Be Confident in Every Step of Your Surgery**

#### BANGKOK HOSPITAL PRESENTS

## Your Healthcare Intelligence





## **Opening of BDMS Genomic Center Since September 2022**



#### **Improve Clinical and Health Operational Efficiency**

## N HEALTH NOVOGENE GENOMICS



 Center of excellence in oncology for comprehensive genomic profile



Precision health for personalized care approaches



 World class wellness center with advance checkup thru genetic profile

#### **Products**



Non-Invasive Prenatal Testing (NIPT)



Comprehensive Genomic Profiling (CGP)



**Genetic Wellness Profiling** 



Genetic Disease Screening



Comprehensive Pharmacogenomic Profiling (PGx)







#### **BDMS Genomic Center**



## **Genetic Influences on Life Span**

**FETUS** 

0 - 17 YEARS

18 - 40 YEARS

41 - 65 YEARS

65+ YEARS

**Monitoring & Anti-aging** 

**Cancer Oncology Testing** 

**Hereditary Disease** 

**Pharmacogenomics** 

**Risk Assessment Preventive** 

**Assisted Reproductive** 

**Carrier Testing** 

**Pediatrics Testing** 

**Postnatal Testing** 

**Prenatal Testing** 



















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## **BDMS Wellness Clinic in Collaboration with Minor Group**



## **BDMS Wellness Clinic Retreat at Anantara Riverside Bangkok Resort by Chao Phraya River**









# BDMS Wellness Clinic Retreat

Offering comprehensive wellness screenings and evaluations focused on the early detection and prevention of disease while promoting longevity



## **BDMS Sustainability Update**



#### **Embracing ESG Aspects into Business Process**



## **BEYOND EXCELLENCE**

Deliver beyond excellent healthcare services with integrity, transparency, privacy and compliance

- Participate in Corporate Sustainability Assessment 2022
  - BDMS has resulted from DJSI score in the 95 Percentile
  - BDMS listed among Thailand Sustainability Investment members in the service industry for three years in a row







## **DEVELOPMENTAL INNOVATION**

Execute innovative healthcare services through innovation culture & global collaboration

- BDMS Award 2022: Enhance BDMS innovation culture through 3 award categories: Smart hospital (Innovation), Patient experience (Quality) and Earth healthcare (Sustainability)
- BDMS Startup Pitching: Support Thai healthcare innovation development thru collaboration with 5 potential Thai health tech startups



## **M**EANINGFUL SUSTAINABLE ENGAGEMENT

Ensure sustainable operations on the basis of eco-friendly healthcare with maximal human capital potential

- Climate mitigation: Care the Bear Environmental Project in collaboration with SET (reduce 1,282 tonCO<sub>2</sub> equivalent as of September 2022 YTD)
- BDMS Green Hospital: Awards for Bangkok Hua Hin (Gold) and Bangkok Chiang Mai (Silver) and opening of applications for BDMS Green Hospital 2023



## **SOCIAL CONTRIBUTION**

Uplift healthcare accessibility & health literacy of the community & society

- CPR & First Aid Knowledge Sharing throughout BDMS network which currently achieved at 23,244 communities' members
- Support Access to Healthcare through
  - the construction of medical rooms at schools and community in remote area
  - Providing breast cancer screening by mobile digital mammogram and ultrasound both in Bangkok and Western area

#### **BDMS Innovation and Awards**



#### **Execute Innovative Healthcare Services Through Innovation Culture & Global Collaboration**

CHULA ENGINEERING



#### **Smart Hospital**

**NPI: Pressure Ulcer Monitoring System** 

Promote optimal bed repositioning of hospitalized patients to prevent pressure ulcers



### **Patient Experience**

Effect of Transdermal Microneedle Patch with NSAID in Osteoarthritic Knee



Micro needling represents a minimally

invasive skin rejuvenation procedure. The needles puncture the skin to a uniform dept within the dermis, thus creating a controlled skin injury.

#### **Earth Healthcare**

#### **Food Waste Machine**

An organic waste machine used for the treatment and recycling of organic waste or wet garbage.

The machine results in a small carbon footprint, thus avoiding polluting emission.



#### SET Awards 2022





#### **Outstanding** in

- Innovative Company Awards:BDMS Telehealth Anywhere
- Investor Relations Awards





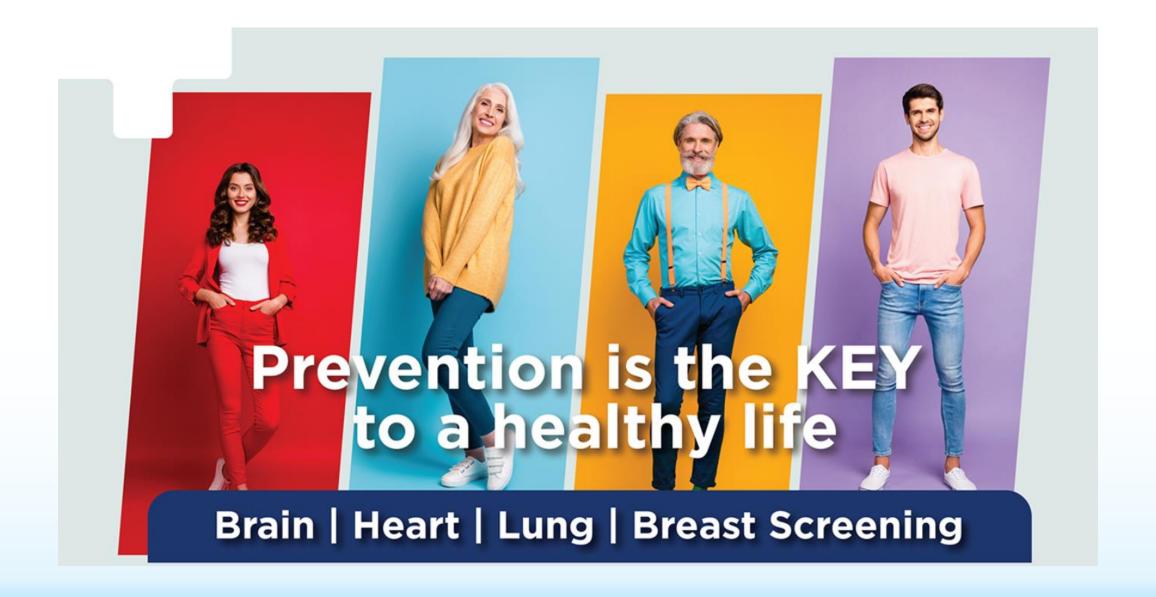
## The National Innovation Award 2022 Large Innovative Organization







## **Operational Statistics**



## **Operating Income Growth**

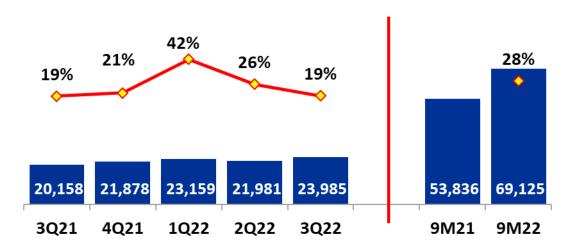


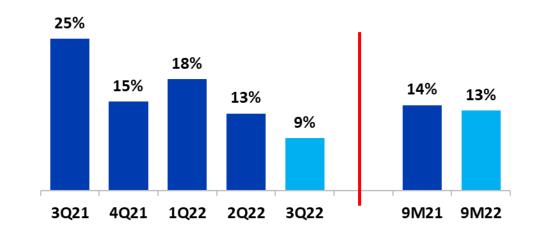
**Quarterly Operating Income Trend** 

(THB mm)

#### **COVID-19 Revenue Contribution to Hospital Revenue**

#### **Growth YoY**





#### **Commentary**

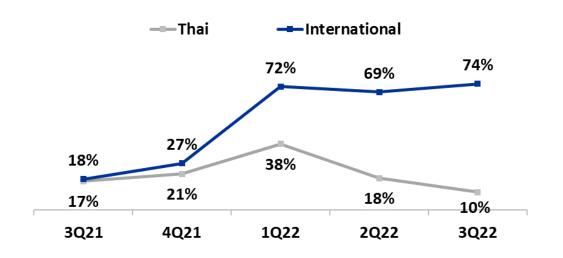
- 9M22 Operating income increased by 28% yoy mainly from
  - Hospital revenue increased by 30% yoy from
    - A recovery of international patients especially fly-in patients
    - A return of Thai non COVID-19 patients
  - If excluding revenue from COVID-19 related services, non COVID-19 revenue would increase 32% yoy

#### **Thai and International Patients**

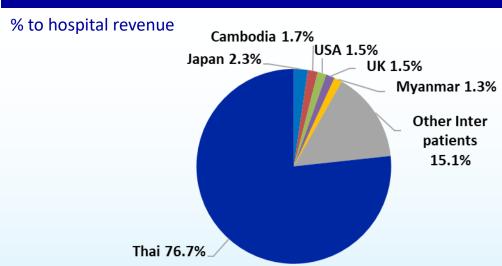


**Thai and Inter Patient Revenue Growth Trend** 

(%YoY)

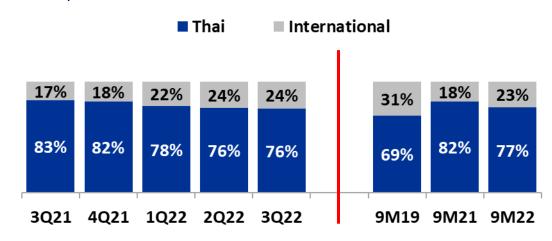


#### **Top 5 Nationality Contribution in 9M22**



#### **Revenue Contribution by Nationality**

% to hospital revenue



#### **Commentary**

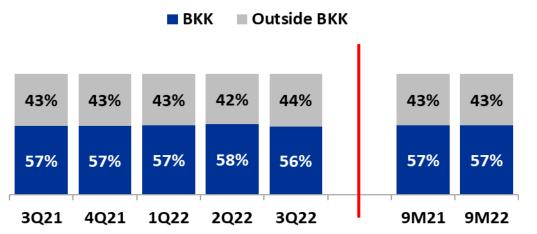
- In 3Q22, Revenue from Thai patients and inter patients increased by 10% and 74% yoy, respectively
  - Revenue from Inter patients increased mainly from CLMV, Middle East and Bangladesh patients
- In 9M22, Revenue from Thai patients increased by 22% yoy while revenue from inter patients increased by 71% yoy

## **Revenue Contribution by Location and Patient Types**



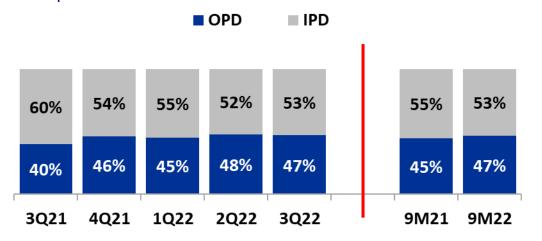
#### **Revenue Contribution by Location**

% to hospital revenue

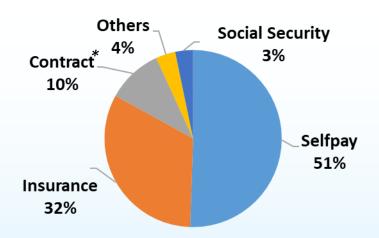


#### **Revenue Contribution by Patient Types**

% to hospital revenue



#### **9M22 Patient Revenue by Payor**



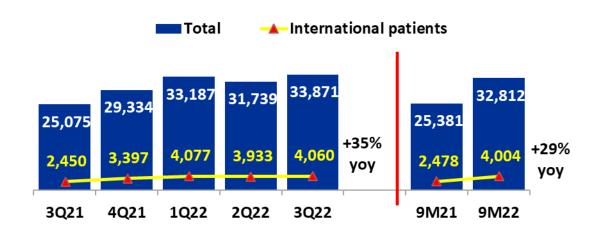
Revenue portion from contract patients decreased from 13% in 2021 to 10% in 9M22 due to decreasing UCEP reimbursement from COVID-19 patients

<sup>23</sup> 

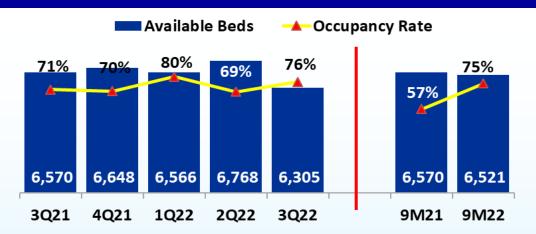
## **Patient Volume and Occupancy Rate**



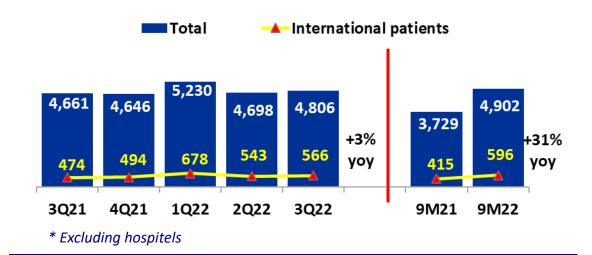
#### **Number of OPD Visits per Day**



#### **Occupancy Rate Based on Available Beds**



#### **Average Daily Census (ADC)**

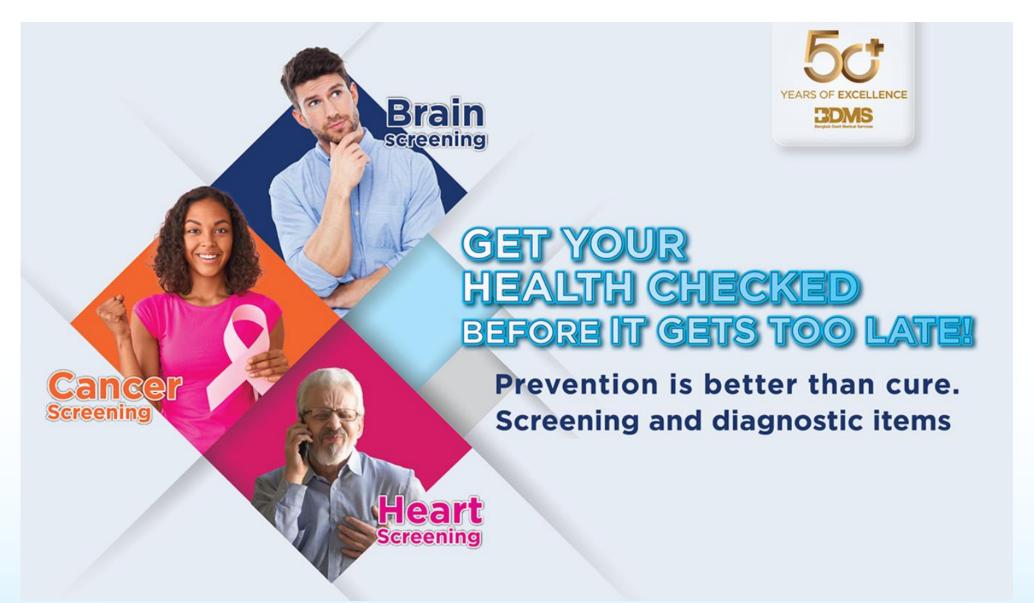


#### **Average Length of Stay (days)**



Remarks:- Excluding hospitels and field hospital / In 2022, excluding Thepakorn Hospital - Including social security patients while excluding new born patients

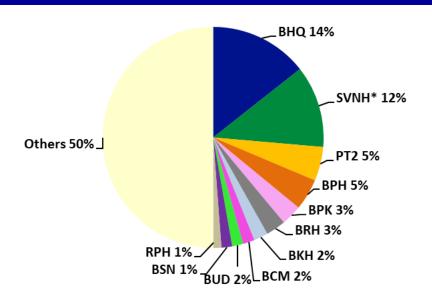
## **Financial Highlights**



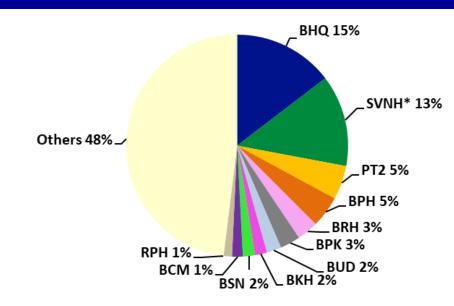
## **Diversified Sources of Revenues and Profitability**



#### **CoE Operating Income Contribution in 9M22**



#### **CoE Total EBITDA Contribution in 9M22**



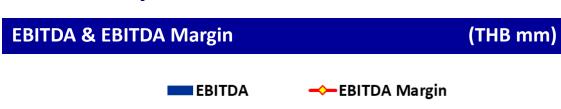
### **Commentary**

- In 9M22, revenue from Center of Excellence (CoE) grew 32% yoy while contributed 50% of operating income and 52% of total EBITDA with EBITDA margin of around 26%
- Other key hospitals that drove revenue growth were BSH (+102%), SCH (+48%), PT1 (+46%) and PTN (+32%)

<sup>\*</sup> SVNH included SVH and SNH performance

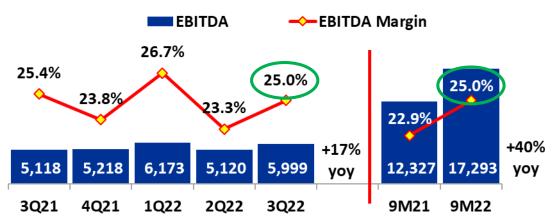
## **Profitability Trend**

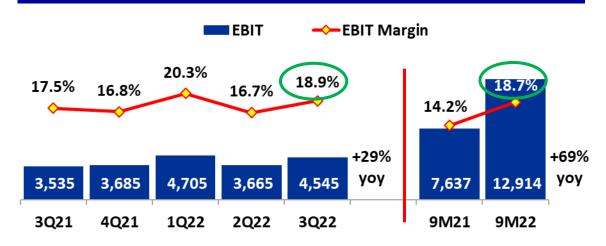






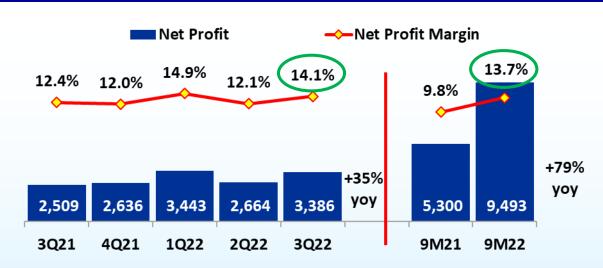
#### **EBIT & EBIT Margin** (THB mm)





## **Net Profit & Net Profit Margin**

(THB mm)

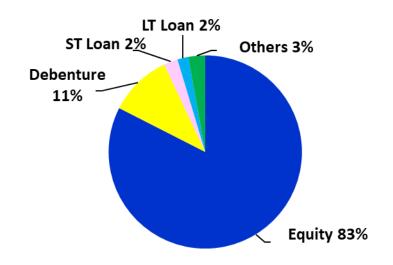


- In 3Q22, net profit was THB 3,386 million, increased by 35% yoy due to higher operating income and high occupancy rate to achieve the economy of scale
- In 9M22, net profit was THB 9,493 million, increased by 79% yoy

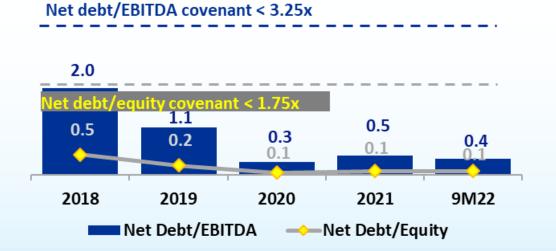
## **Capital Management**

## Bangkok Dusit Medical Services

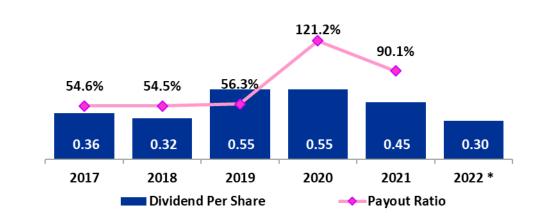
#### **Capital Structure as of September 2022**



## **Gearing Ratios: Well Within Covenants**

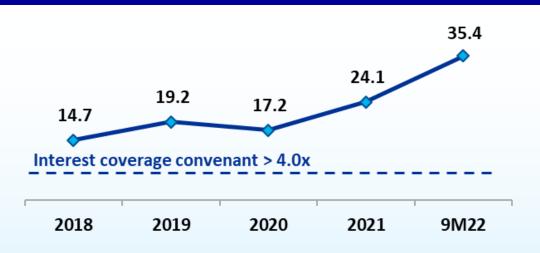


#### **Dividend Payment & Payout Ratio**



<sup>\*</sup> Interim dividend

## **Interest Coverage**



## **Appendix**



## For More Information:- www.bangkokhospital.com

Group 1 (Bangkok&West)	Ownership	No. of Beds
1. Bangkok Hospital	100% ]	329
2. Bangkok Heart Hospital	100%	54
3. Wattanosoth Hospital	100% 📙 🌈	48
4. Wattanosoth International	) 100%	30
5. Chiva Transitional Care	100%	52
6. Bangkok International	100% <sup>J</sup>	172
7. Bangkok Huahin (BHN)	100% 🥝	58
8. Bangkok Sanamchan (BSN)	100%	191
9. Thepakorn (TPK)	50.0%	100
10. Bangkok Phetchaburi (BPR)	100%	200
11. Bangkok Muangraj (BMR)	100%	140
Group 2		
12. Samitivej Sukhumvit (SVH)	95.8% 🥝	275
13. Japanese by Samitivej	95.8%	30
14. Samitivej Srinakarin (SNH)	95.8% 🥝	300
15. Samitivej Sriracha (SSH)	67.5%	260
16. Samitivej Thonburi (STH)	64.0%	150
17. Samitivej Chonburi (SCH)	100%	250
18. Samitivej Chinatown (SCT)	100%	50
19. BNH Hospital (BNH)	91.5% 🥝	115
Group 3 (East)		
20. Bangkok Pattaya (BPH)	97.3% 🥝	400
21. Bangkok Rayong (BRH)	100% 🥝	222
22. Bangkok Chanthaburi (BCH)	99.7%	200
23. Bangkok Trat (BTH)	99.8%	100
24. Koh Chang International	99.8%	3
25. Sri Rayong (SRH)	100%	195
26. Jomtien (JTH)	97.3%	232

Group 4 (North&Northeast)	Ownership	No. of Beds
27. Bangkok Chiangmai (BCM)	100%	<b>3</b> 139
28. Bangkok Ratchasima (BKH)	91.5%	285
29. Bangkok Pakchong (BHP)	91.5%	40
30. Bangkok Udon (BUD)	100%	243
31. Bangkok Phitsanulok (BPL)	100%	200
32. Bangkok Khon Kaen (BKN)	100%	150
33. Bangkok Chiangrai (BCR)	100%	80
Group 5		
34. Phyathai 1 (PT1)	98.6%	174
35. Phyathai 2 (PT2)	97.8%	<b>262</b>
36. Phyathai 3 (PT3)	97.6%	260
37. Phyathai Sriracha (PTS)	74.5%	295
38. Phyathai Bangphra	74.5%	3
39. Phyathai Nawamin (PTN)	99.8%	140
40. Paolo Phaholyothin (PLP)	100%	220
41. Paolo Samutprakarn(PLS)	93.7%	200
42. Paolo Chokchai 4 (PLC)	85.7%	169
43. Paolo Chokchai 4 Building 3 (PLC	2) 85.7%	29
44. Paolo Chokchai 4 Building 5 (PLC	2) 85.7%	59
45. Paolo Rangsit (PLR)	100%	128
46. Paolo Kaset (PLK)	100%	162
47. Paolo Phrapradaeng (PLD)	84.0%	60

Gro	up 6 (South&Cambodia)	Ownership	No. of Beds
48.	Bangkok Phuket (BPK)	99.7%	234
49.	Bangkok Siriroj (BSI)	100%	181
50.	Dibuk (DBK)	99.7%	75
51.	Bangkok Hat Yai (BHH)	98.8%	193
52.	Bangkok Samui (BSH)	100%	57
53.	Bangkok Surat (BSR)	100%	88
54.	Phangan International	100%	10
55.	Royal Phnom Penh (RPH)	100%	<b>100</b>
56.	Royal Angkor International (I	RAH) 80.0%	33
Gro	up 7: Non-Hospital 1/		
1.	National Healthcare System	98.7%	
2.	Bio Molecular Laboratories	95.0%	
3.	The Medicpharma	89.1%	
4.	A.N.B Laboratories	100%	
5.	Save Drug Center (SDC)	100%	
6.	General Hospital Products	47.2%	
7.	N Health Novogene Genomic	74.0%	
BDI	MS Wellness		
1.	BDMS Wellness Clinic	100%	
2.	BDMS Wellness Resort	100%	
	(Mövenpick BDMS Wellness	Resort)	

## Thank you

**BDMS IR** 

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